



Topic: iPort Document Verification and Timatic

iPort has many features which must be enabled by the airline. API checks and document verification are one of these features that not all airlines have enabled.

API Check vs Document Verification:

An API Check (Interactive API in iPort) allows the system to send travel document information in real time and do a check against the destination country's entry requirements. This gives you immediate feedback about whether the passenger will be allowed entry or not. (Currently this is only enabled on Corendon flights.)

Document Verification is used when there is no automatic API Check available. In these cases, it is up to the check-in staff to verify that the documents are valid and that entry requirements will be met. iPort has a built in Timatic to help with this process. See below:

Step 1: Click the colored square under API.

The screenshot displays the iPort system interface. At the top, there's a navigation bar with tabs: My Flights, Seatmap, iSales, Check-In (selected), Pax, Special Tags, and iLists. Below this, the 'Check-In' section is active, showing flight details for H4 402 on 04 JUL from FRA to RMO. The flight status is 'Open for CheckIn'. The boarding time is 15:10, and the gate is D4. The checked-in status is Y178+5, booked status is Y180+5, and available status is Y002. A search bar is present with the text 'Find passenger' and a 'Find' button. Below the search bar, there's a table with columns: Segm, Sts, HK, CC, Y, BC, W, OSI, Yes, TOP, PNR, API, PT, Seat, Add, Bags (pcs/kg), SSR, TKT, CTC, FQT, PSS. The table contains two rows of passenger information. The first row is for HAUPT/JACMATEJRIVER with API status 'CHK' (highlighted in red). The second row is for HAUPT/LUCASCAELAN with API status 'CHK' (highlighted in red). At the bottom of the interface, there's a row of buttons: F1-Help, F2-Clear, F3-F-Keys (1), F4-My Flights, F7-Undo Check In, F8-Offload, F9-Place on STBY, F10-Check In, F11-Reprint BP, and F12-Reissue BT.

Segm	Sts	HK	CC	Y	BC	W	OSI	Yes	TOP	PNR	API	PT	Seat	Add	Bags (pcs/kg)	SSR	TKT	CTC	FQT	PSS
1	✓	---	---	---	---	---	---	---	---	HAUPT/JACMATEJRIVER	CHK	M	---	0	0	0/0	Add	E	N	N
2	✓	---	---	---	---	---	---	---	---	HAUPT/LUCASCAELAN	CHK	M	---	0	0	0/0	Add	E	N	N



READ AND SIGN

Revision: 0 | Issued: 10.07.2025

Step 2: In the popup you can swipe the travel document to add it to the system. Because the document must be verified manually you must ensure that the documents provided will be accepted for entry. To do this, click “Travel Doc.”

iPort Try the new view

Passenger: HAUPT/JACMATEJRIVER

Modify Primary Identity Paper

Last name: HAUPT
First names: JACMATEJRIVER
Gender: Male Date of birth: 25APR04
Nationality: DEU
Type: Passport Number: C79VTJL9K
Country of issue: DEU Date of expiry: 18OCT33

☐ I confirm that VISA requirements and documents are checked

Modify Secondary Identity Paper Add Secondary

Other travel related information Add Other

TravelDoc Save Cancel

iPort Try the new view

Passenger: HAUPT/JACMATEJRIVER

Travel document check

Passenger itinerary

From Airport or Country Date To Airport or Country Date Transit
FRA 04JUL25 RMO 04JUL25

Passenger information

Gender: Male Date of birth: 25APR04
Age at departure: 21 years, 70 days

Primary document

Type: Passport Doc. number: C79VTJL9K
Nationality: DEU - Germany Issuing cntry: DEU - Germany
Expires: 18OCT33 Format: Unknown

Additional documents Add document

From Germany (D) - To Moldova (MDA)

✓ Visa is not required for Moldova. Maximum stay of 90 days.

Additional travel rules

- Passengers not holding onward/return tickets or other acceptable evidence of onward/return travel may be refused entry.
- Passengers must have at least 2 blank pages in their passport.
- Travel documents issued more than 10 years prior to arrival are not accepted.

Submit Cancel

TravelDoc Save Cancel

The system will take the travel documents you have provided and check them against the entry requirements. Here the document requirements have been met, and the system shows a green check mark.



READ AND SIGN

Revision: 0 | Issued: 10.07.2025

Step 3: With the documents checked, they can now be verified by clicking the check box on the previous popup window.

Passenger: HAUPT/JACMATEJRIVER

Modify Primary Identity Paper

Last name: HAUPT
First names: JACMATEJRIVER
Gender: Male Date of birth: 25APR04
Nationality: DEU
Type: Passport Number: C79VTJL9K
Country of issue: DEU Date of expiry: 18OCT33

☒ I confirm that VISA requirements and documents are checked

Modify Secondary Identity Paper

Add Secondary

TravelDoc Save Cancel

Important note: Clicking the check box will override any warnings the system gives you about ineligible travel documents! See the below example:

Overview Rules

H4 202

03 JUL FRA-OTP STD 14:05 ETD 14:21 CTOT -- STA 17:25 ETA 17:41

1. ALIBRAHIM/ADELA...
Status: Flight Departed
Boarding: 13:36
Gate: E23
Booked: Y136
Available: Y042

Basic 0800
BASIC/CLASSIC 1ST PC
150cm 100kg
Airport check-in
Large Cabin Bag up to 10kg 115cm

Swipe a passport, national ID card, credit card, boarding pass or bag tag to find a passenger.

Passenger name / seat / bag / ekt number ALIBRAHIM/ADELA... [Find]

FRA - OTP 03JUL H4 202 0 OTP - RMD 03JUL H4 402 1

BCN Passenger Name: S1S API PT Seat Add. Bags (incl. up) S08 TKT CTC EOT IPS

Segm. S1: HK CC: Y BC: P OSI: Yes TOP: -- PNR: ACPOSR

1. ALIBRAHIM/ADELA... [Find]

OK M 3C 0 0 0 126 OKIN E N N

Here is a passenger with a connecting flight. For both legs the API status is OK. This passenger was accepted on the flight, however upon arrival at their final destination they were denied entry and sent back as an INAD.



READ AND SIGN

Revision: 0 | Issued: 10.07.2025

Clicking the API box, you can see that the document was verified.

Passenger: ALIBRAHIM/ADELAYADA...

Modify Primary Identity Paper

Last name: AL IBRAHIM
First names: ADEL AYAD ABDULHAMEED
Gender: Male Date of birth: 11MAR97
Nationality: IRQ
Type: Passport Number: A18612952
Country of issue: IRQ Date of expiry: 11AUG29

☒ I confirm that VISA requirements and documents are checked

Modify Secondary Identity Paper

Other travel related information

[TravelDoc](#) [Save](#) [Cancel](#)

However, clicking Travel Doc reveals that the documents were not eligible for the second leg of the journey.

Passenger: ALIBRAHIM/ADELAYADA...

Travel document check

Passenger itinerary

From	To	Date	Transit
FRA	OTP	03JUL25	<input checked="" type="checkbox"/>
OTP	RMO	03JUL25	<input type="checkbox"/>

Passenger information

Gender: Male Date of birth: 11MAR97
Age at departure: 28 years, 114 days

Primary document

Type: Passport Doc. number: A18612952
Nationality: IRQ - Iraq Issuing cntry: IRQ - Iraq
Expires: 11AUG29 Format: Unknown

Additional documents

From Germany (D) - To Romania (ROU)

Passenger is travelling within the Schengen Area: no applicable immigration requirements.

From Romania (ROU) - To Moldova (MDA)

Visa, e-Visa or additional documentation is required for Moldova. An e-Visa can be obtained on the e-Visa Moldova website.

Please provide one of the following:

- Residence Permit
- Re-entry Permit
- Visa
- Laissez-Passer
- Work Permit

Additional travel rules

- Passengers travelling on an e-Visa must hold a printed copy on arrival. Passengers must hold a copy of the invitation, as well as other supporting documents according to the purpose of the visit and a medical health insurance for the period of stay.
- Passengers not holding onward/return tickets or other acceptable evidence of onward/return travel may be refused entry.
- Passengers who do not hold a travel document issued by Moldova will be accepted

[TravelDoc](#) [Save](#) [Cancel](#)

By clicking the check box this warning was overwritten. It is therefore always important to fully check the documents using the Travel Doc function.