



READ AND SIGN

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Topic: Travel Document Check Notice – Summer Season (July)

Dear Partners,

During our checks in July 2024, we have observed a significant increase in errors related to **travel document checks** due to the intensity of the summer season. These errors have resulted in **financial penalties** for our company as well as **operational disruptions**.

For this reason, it is essential that special attention is paid to the following rules and points:

- **☐ No passenger with a Timatic “NO” response** should be processed without first consulting the Travel Documents Operations / Visa Team.
- **☐ Due to the busy tourism season, the validity dates and entry rights of all visas** must be carefully checked.
- **☐ For passengers traveling to Türkiye with refugee passports**, consular visa requirements must be verified.
- **☐ Passengers traveling to Türkiye must not be processed without confirming the validity period of their passports.**

☎ In any case of uncertainty regarding travel documents, you can contact us 24/7 via the following channels:

- 📱 WhatsApp: +90 530 108 21 71**
- ✉️ E-mail: pegasusvisa@flypgs.com**

We kindly request that you handle the passenger acceptance processes with the **utmost care and attention** in accordance with the points mentioned above.

Regards,

Aquil