Topic: Special Travel Documents On Pegasus

Dear All

I would like to ask you to please carefully check on Pegasus what kind of travel document you hold in your hands. Acente has became better, and Pegasus is currently working on improvements using OCR and AI-based technologies to further improve the DCS so it can recognize and correctly read every single travel document; but the current MRZ (Machine Readable Zone) method has its limitations. Some special passports, like the US diplomatic passport, are not recognizable by MRZ and it will be read as normal passport.

Once you swiped the travel document, please carefully check what kind of travel document it is (diplomatic, refugee, emergency, etc.) and correct the API in Acente, so the system can give you the correct timatic response.

Thank you for your cooperation!

Norbert