



## Topic: Travel Document Check Notice – Summer Season (July)

Dear Partners,

During our checks in July 2024, we have observed a significant increase in errors related to **travel document checks** due to the intensity of the summer season. These errors have resulted in **financial penalties** for our company as well as **operational disruptions**.

For this reason, it is essential that special attention is paid to the following rules and points:

- ! **No passenger with a Timatic “NO” response** should be processed without first consulting the Travel Documents Operations / Visa Team.
- ! Due to the busy tourism season, the **validity dates and entry rights of all visas** must be carefully checked.
- ! For passengers traveling to Türkiye with **refugee passports**, consular visa requirements must be verified.
- ! Passengers traveling to Türkiye must **not be processed without confirming the validity period of their passports**.

💡 In any case of uncertainty regarding travel documents, you can contact us 24/7 via the following channels:  
📱 WhatsApp: +90 530 108 21 71  
✉️ E-mail: [pegasusvisa@flypgs.com](mailto:pegasusvisa@flypgs.com)

We kindly request that you handle the passenger acceptance processes with the **utmost care and attention** in accordance with the points mentioned above.

**TRAVEL DOCUMENTS COORDINATION AND DEVELOPMENT**  
**PEGASUS AIRLINES**

