



READ AND SIGN
Revision: 0 | Issued: 01.07.2025


Topic: Travel Document Check Notice – Summer Season (July)

Dear Partners,

During our checks in July 2024, we have observed a significant increase in errors related to **travel document checks** due to the intensity of the summer season. These errors have resulted in **financial penalties** for our company as well as **operational disruptions**.

For this reason, it is essential that special attention is paid to the following rules and points:

- **!** No passenger with a Timatic “NO” response should be processed without first consulting the Travel Documents Operations / Visa Team.
- **!** Due to the busy tourism season, the **validity dates and entry rights of all visas** must be carefully checked.
- **!** For passengers traveling to Türkiye with **refugee passports**, consular visa requirements must be verified.
- **!** Passengers traveling to Türkiye must **not be processed without confirming the validity period of their passports**.

 In any case of uncertainty regarding travel documents, you can contact us 24/7 via the following channels:

 WhatsApp: +90 530 108 21 71

 E-mail: pegasusvisa@flypgs.com

We kindly request that you handle the passenger acceptance processes with the **utmost care and attention** in accordance with the points mentioned above.

TRAVEL DOCUMENTS COORDINATION AND DEVELOPMENT
PEGASUS AIRLINES

