



Topic: Document Control Process for Passengers Traveling with Different PNRs and Another Airlines

Dear Partners,

As previously announced, as part of an operational policy change, **through check-in for separate bookings (merging two different PNRs) fully disabled** in the Departure Control System (DCS) effective from **19 May 2025**.

In line with this change, it is important to pay attention to the following points during **travel document checks**:

- **If the passenger is traveling on two different PNRs** (e.g., DUS–SAW in one PNR and SAW–DXB in another), the applicable travel documentation and entry rules must be checked based on the arrival country of the first sector (e.g., Türkiye).
 - The travel document check must be carried out according to **entry rules for Türkiye**. Since the passenger will be required to enter Türkiye and perform a new check-in process, a valid passport, visa, and other required documents must be presented.
 - If the passenger's travel documents do not meet the entry requirements for Türkiye, they **must not be accepted to the flight**.
 - It is essential that the **Timatic check performed via the DCS system** is completed accurately and thoroughly.
 - Please note that in such cases, passengers should be considered as “**arrival passengers**”, not “**transfer passengers**.”
- **If the passenger has an onward flight with another airline** (e.g., SAW–DXB flight with Pegasus Airlines and DXB–XXX flight with another airline);
 - The travel document check must be based on **the final destination served by Pegasus**.
 - In this example, the passenger will be required to **enter the United Arab Emirates at DXB** and check-in again for their onward flight. Therefore, a valid passport, visa, and any other required documents for entry into the UAE **must be presented**.
 - Passengers who are unable to provide the necessary documents **must not be accepted to the flight**.

Should you have any questions or concerns, please do not hesitate to contact [@PEGASUSVISA](#) or [@Travel Documents Coordination](#) regarding travel documents.

Thank you for your cooperation and support.

TRAVEL DOCUMENTS COORDINATION AND DEVELOPMENT
PEGASUS AIRLINES

