

BULLETIN



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| Issue: | 2026-02 |
| From: | Corendon Airlines Ground Operations |
| Date | 3/30/2026 |
| Subject: | Delay Codes With Sub-Codes Rev01 |

Dear Partners,

Please be informed that Corendon Airlines and Corendon Airlines Europe delay code system has been revised. With effect from **01 April 2026**, existing IATA-based master delay codes will be supplemented by a mandatory sub-code structure. This update is intended to enhance delay data accuracy, improve root cause analysis, and support the airline's on-time performance reporting.

This bulletin applies to all ground handling agents and service providers operating on behalf of Corendon Airlines at all stations. All personnel responsible for delay reporting and movement (MVT) message preparation are required to familiarise themselves with the new sub-code structure and apply it accordingly.

INSTRUCTIONS FOR USE

- When reporting a delay, the applicable master code must always be accompanied by the corresponding sub-code.
- Where a sub-code is designated "Others" (e.g. 04D, 06O, 09O, etc.), it is mandatory to specify the reason in the MVT message.
- For Code 05 (Unconfidential Delays), the root cause must be provided within 8 hours.
- Note that Code 47 (Stand-By Aircraft) is to be used at AYT station only.
- Where technical damage is involved, the distinction between Code 41 (defects) and Codes 51/52 (damage during flight/ground operations) must be observed carefully.

MVT FORMAT RULES

- Delay codes must be reflected in the MVT message in accordance with the defined format.
- When a single delay code is used, it should be indicated with DL / DLA entries.
- When multiple delay codes are applicable, each delay must be reported separately.
- The slashes (/) at the end of "DLA" line are essential. Three slashes for single delay, two slashes for two delays and one for extra delay's DLA.

- All MVT messages must be sent to the following SITA addresses: AYTOP7H / AYTDC7H / AYTOP7H@adns.aero / AYTDC7H@adns.aero
- When reporting multiple delay codes, the delays must be listed in descending order of duration. The delay with the longest duration must be reported first, followed by shorter delays.
- In case of a third delay reason, this must be indicated using the EDL / DLA format, as shown in the example below.

Example 1 – Single Delay Code

MVT
XC900/23.TCMKC.AYT
AD1025/1027 EA1120 IST
DL41/0025
DLA41D///
PX159

Example 2 – Two Delay Codes

MVT
XC900/23.TCMKC.AYT
AD1035/1036 EA1120 IST
DL41/15/0025/0010
DLA41D/15A//
PX159

Example 3 – Three Delay Codes

MVT
XC900/23.TCMKC.AYT
AD1030/1031 EA1120 IST
DL51/15/0020/0015
DLA51A/15B//
EDL93/0010
DLA93A/
PAX159

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|--|--------------------------|-----------------------|---|
| Audit | AIRLINE INTERNAL CODES | 3 | 03A | 03A - Auditing Internal |
| Audit | AIRLINE INTERNAL CODES | 3 | 03B | 03B- Auditing External |
| Others | AIRLINE INTERNAL CODES | 4 | 04A | 04A- Technical inspection/check requested by crew, no defect found |
| Others | AIRLINE INTERNAL CODES | 4 | 04B | 04B- Technical inspection/check requested by ground staff, no defect found |
| Others | AIRLINE INTERNAL CODES | 4 | 04C | 04C- Technical inspection/check requested by maintenance staff, no defect found |
| Others | AIRLINE INTERNAL CODES | 4 | 04O | 04O. Others (mandatory to specify the reason in MVT) |
| Others | AIRLINE INTERNAL CODES | 5 | 5 | 05- Unconfidential Delays (deadline 8 Hours) |
| Others | NO GATE/STAND AVAILABILITY DUE TO OWN AIRLINE ACTIVITY | 6 | 06A | 06A- Lack of gate/stand due ground/handling activities |
| Others | NO GATE/STAND AVAILABILITY DUE TO OWN AIRLINE ACTIVITY | 6 | 06B | 06B- Lack of gate/stand due other station activities |
| Others | NO GATE/STAND AVAILABILITY DUE TO OWN AIRLINE ACTIVITY | 6 | 06C | 06C- Lack of or late change of gate/stand due a/c change |
| Others | NO GATE/STAND AVAILABILITY DUE TO OWN AIRLINE ACTIVITY | 6 | 06O | 06O- Others (mandatory to specifit the reason in MVT) |
| All Units | TOWING | 8 | 8 | 08-TOWING |
| All Units | TOWING | 8 | 08A | 08A- Late towing clearance from ATC |
| All Units | TOWING | 8 | 08B | 08B- Swap for an aircraft that is not in the apron parking position (STD-01:00) |
| All Units | TOWING | 8 | 08C | 08C- Waiting pushback truck for towing |
| All Units | TOWING | 8 | 08D | 08D-Waiting technician for towing |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|--|--------------------------|-----------------------|---|
| Short ground time | SCHEDULED GROUND TIME LESS THAN DECLARED MINIMUM GROUND TIME | 9 | 9 | 09-Scheduled Ground Time Less then Declared Minimum Ground Time |
| Short ground time | SCHEDULED GROUND TIME LESS THAN DECLARED MINIMUM GROUND TIME | 9 | 09A | 09A- Short ground time due commercial decision |
| Short ground time | SCHEDULED GROUND TIME LESS THAN DECLARED MINIMUM GROUND TIME | 9 | 09B | 09B- Short ground time due operational aircraft swap |
| Short ground time | SCHEDULED GROUND TIME LESS THAN DECLARED MINIMUM GROUND TIME | 9 | 09O | 09O-Others (mandatory to specift the reason in MVT) |
| Passenger and Baggage | LATE CHECK-IN, acceptance after deadline | 11 | 11 | 11-Late Check-in, acceptance after deadline |
| Passenger and Baggage | LATE CHECK-IN, acceptance after deadline | 11 | 11A | 11A-Passenger at check-in after deadline |
| Passenger and Baggage | LATE CHECK-IN, acceptance after deadline | 11 | 11B | 11B-Passenger at gate after deadline |
| Passenger and Baggage | LATE CHECK-IN, acceptance after deadline | 11 | 11C | 11C-Passenger late due to ground transport |
| Passenger and Baggage | LATE CHECK-IN, acceptance after deadline | 11 | 11D | 11D-Queue at ticket counter |
| Passenger and Baggage | LATE CHECK-IN, acceptance after deadline | 11 | 11E | 11E- Waiting list processing at check-in |
| Passenger and Baggage | LATE CHECK-IN, acceptance after deadline | 11 | 11O | 11O- Others (mandatory to specift the reason in MVT) |
| Passenger and Baggage | LATE CHECK-IN, congestions in check-in area | 12 | 12 | 12-Late Check-in, congestions in check-in area |
| Passenger and Baggage | LATE CHECK-IN, congestions in check-in area | 12 | 12A | 12A-Congestion at check-in, lack of staff |
| Passenger and Baggage | LATE CHECK-IN, congestions in check-in area | 12 | 12O | 12O- Others (mandatory to specift the reason in MVT) |
| Passenger and Baggage | CHECK-IN ERROR, passenger and baggage | 13 | 13 | 13-CHECK-IN ERROR, passenger and baggage |
| Passenger and Baggage | CHECK-IN ERROR, passenger and baggage | 13 | 13A | 13A- Wrong check-in process by check-in agent |

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|--|---------------------------------------|--------------------------|-----------------------|--|
| Passenger and Baggage | CHECK-IN ERROR, passenger and baggage | 13 | 13B | 13B-The passenger with health report |
| Passenger and Baggage | CHECK-IN ERROR, passenger and baggage | 13 | 13C | 13C-Error on travel document check |
| Passenger and Baggage | CHECK-IN ERROR, passenger and baggage | 13 | 13D | 13D-Error on baggage acceptance process |
| Passenger and Baggage | CHECK-IN ERROR, passenger and baggage | 13 | 13E | 13E-Wrong boarding pass given to passenger |
| Passenger and Baggage | CHECK-IN ERROR, passenger and baggage | 13 | 13F | 13F-Kiosk |
| Passenger and Baggage | CHECK-IN ERROR, passenger and baggage | 13 | 13G | 13G-ONLINE WEB CHECK-IN |
| Passenger and Baggage | CHECK-IN ERROR, passenger and baggage | 13 | 13H | 13H-DOUBLE SEATING / DOUBLE CHECK-IN |
| Passenger and Baggage | OVERSALES, booking errors | 14 | 14 | 14-OVERSALES, booking errors |
| Passenger and Baggage | OVERSALES, booking errors | 14 | 14A | 14A-There is no passenger convinced to other flights for overbook |
| Passenger and Baggage | OVERSALES, booking errors | 14 | 14B | 14B- Error on overbook capacity management |
| Passenger and Baggage | OVERSALES, booking errors | 14 | 14C | 14C-Error on PNL sending |
| Passenger and Baggage | OVERSALES, booking errors | 14 | 14D | 14D- Error on receiving the ticket into our system which sold by the other systems |
| Passenger and Baggage | OVERSALES, booking errors | 14 | 14E | 14E-Overbook that caused by the earlier flights |
| Passenger and Baggage | OVERSALES, booking errors | 14 | 14F | 14F- Acceptance of the passenger in case no show due to overbook |
| Passenger and Baggage | OVERSALES, booking errors | 14 | 14G | 14G- Getting less/more passenger due to technical reasons |
| Passenger and Baggage | OVERSALES, booking errors | 14 | 14H | 14H - Getting less/more passenger due to aircraft type change |

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|--|---|--------------------------|-----------------------|--|
| Passenger and Baggage | BOARDING, discrepancies and paging, missing checked-in passenger | 15 | 15 | 15-Boarding discrepancies and paging missing checked-in passenger |
| Passenger and Baggage | BOARDING, discrepancies and paging, missing checked-in passenger | 15 | 15A | 15A- Excess fee collection |
| Passenger and Baggage | BOARDING, discrepancies and paging, missing checked-in passenger | 15 | 15B | 15B- Boarding wrong passenger |
| Passenger and Baggage | BOARDING, discrepancies and paging, missing checked-in passenger | 15 | 15C | 15C- Acceptance of wrong boarding pass |
| Passenger and Baggage | BOARDING, discrepancies and paging, missing checked-in passenger | 15 | 15D | 15D- Lack of boarding agent |
| Passenger and Baggage | BOARDING, discrepancies and paging, missing checked-in passenger | 15 | 15E | 15E-Passenger applies to gate by invalid travel document (online check-in) |
| Passenger and Baggage | BOARDING, discrepancies and paging, missing checked-in passenger | 15 | 15F | 15F-Slow boarding |
| Passenger and Baggage | BOARDING, discrepancies and paging, missing checked-in passenger | 15 | 15G | 15G - Headcount Discrepancy |
| Passenger Convenience | COMMERCIAL PUBLICITY/PASSENGER CONVENIENCE, VIP, press, ground meals and missing personal items | 16 | 16 | 16-Passenger Convenience |
| Passenger Convenience | COMMERCIAL PUBLICITY/PASSENGER CONVENIENCE, VIP, press, ground meals and missing personal items | 16 | 16A | 16A-Missing personal items |
| Passenger Convenience | COMMERCIAL PUBLICITY/PASSENGER CONVENIENCE, VIP, press, ground meals and missing personal items | 16 | 16B | 16B-Deporte/INAD passenger problems |
| Passenger Convenience | COMMERCIAL PUBLICITY/PASSENGER CONVENIENCE, VIP, press, ground meals and missing personal items | 16 | 16C | 16C-Health problem in the plane |
| Passenger Convenience | COMMERCIAL PUBLICITY/PASSENGER CONVENIENCE, VIP, press, ground meals and missing personal items | 16 | 16D | 16D-Being offloaded voluntary from the plane |

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|--|---|--------------------------|-----------------------|--|
| Passenger Convenience | COMMERCIAL PUBLICITY/PASSENGER CONVENIENCE, VIP, press, ground meals and missing personal items | 16 | 16E | 16E-Long seating at the plane |
| Passenger Convenience | COMMERCIAL PUBLICITY/PASSENGER CONVENIENCE, VIP, press, ground meals and missing personal items | 16 | 16F | 16F- Loading the convenient cabin bags from cabin to hold due to volume in the cabin |
| Passenger Convenience | COMMERCIAL PUBLICITY/PASSENGER CONVENIENCE, VIP, press, ground meals and missing personal items | 16 | 16G | 16G-Passenger whose luggage is searched applies to the gate before the offload process completed |
| Passenger Convenience | COMMERCIAL PUBLICITY/PASSENGER CONVENIENCE, VIP, press, ground meals and missing personal items | 16 | 16H | 16H-Delay on acceptance Petc/Avih |
| Passenger Convenience | COMMERCIAL PUBLICITY/PASSENGER CONVENIENCE, VIP, press, ground meals and missing personal items | 16 | 16K | 16K- Long boarding time due to argument/fight in the gate area |
| Passenger Convenience | COMMERCIAL PUBLICITY/PASSENGER CONVENIENCE, VIP, press, ground meals and missing personal items | 16 | 16L | 16L-Slow deboarding |
| Passenger and Baggage | CATERING ORDER, late or incorrect order given to supplier | 17 | 17 | 17-Catering Order,Late or Incorrect to Supplier |
| Passenger and Baggage | CATERING ORDER, late or incorrect order given to supplier | 17 | 17A | 17A- Late catering request |
| Passenger and Baggage | CATERING ORDER, late or incorrect order given to supplier | 17 | 17B | 17B-Wrong catering request |
| Passenger and Baggage | BAGGAGE PROCESSING, sorting etc. | 18 | 18 | 18-Baggege Processing, sorting etc. |
| Passenger and Baggage | BAGGAGE PROCESSING, sorting etc. | 18 | 18A | 18A-Late arrival of the luggages to plane that casued by staff |
| Passenger and Baggage | BAGGAGE PROCESSING, sorting etc. | 18 | 18B | 18B-The luggages are taken to wrong plane |

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|--|--|--------------------------|-----------------------|---|
| Passenger and Baggage | BAGGAGE PROCESSING, sorting etc. | 18 | 18C | 18C-Offloading wrong luggage |
| Passenger and Baggage | BAGGAGE PROCESSING, sorting etc. | 18 | 18D | 18D- Late arrival of oversize luggages to chute |
| Passenger and Baggage | BAGGAGE PROCESSING, sorting etc. | 18 | 18E | 18E-Baggage offloading without informing the airside |
| PRM | REDUCED MOBILITY, boarding / deboarding of passengers with reduced mobility. | 19 | 19 | 19-PRM |
| PRM | REDUCED MOBILITY, boarding / deboarding of passengers with reduced mobility. | 19 | 19A | 19A-Existing of more than 4 WHC passenger on departure |
| PRM | REDUCED MOBILITY, boarding / deboarding of passengers with reduced mobility. | 19 | 19B | 19B-Existing of more than 4 WHC passenger on arrival |
| PRM | REDUCED MOBILITY, boarding / deboarding of passengers with reduced mobility. | 19 | 19C | 19C-Lack of PRM staff |
| PRM | REDUCED MOBILITY, boarding / deboarding of passengers with reduced mobility. | 19 | 19D | 19D-Lack of PRM equipment |
| PRM | REDUCED MOBILITY, boarding / deboarding of passengers with reduced mobility. | 19 | 19E | 19E-Error on sending PAL/CAL messages |
| PRM | REDUCED MOBILITY, boarding / deboarding of passengers with reduced mobility. | 19 | 19F | 19F-Late de-boarding of WCHC guests due to their special circumstances |
| PRM | REDUCED MOBILITY, boarding / deboarding of passengers with reduced mobility. | 19 | 19G | 19G-Late settlement of WCHC guests in the aircraft due to their special circumstances |
| Cargo and Mail | DOCUMENTATION, errors etc. | 21 | 21 | 21-Documentation, errors etc. |
| Cargo and Mail | DOCUMENTATION, errors etc. | 21 | 21A | 21A-Preparing wrong cargo documents |
| Cargo and Mail | DOCUMENTATION, errors etc. | 21 | 21B | 21B-Late arrival of cargo document |
| Cargo and Mail | LATE POSITIONING | 22 | 22 | 22-Late Positioning |
| Cargo and Mail | LATE POSITIONING | 22 | 22A | 22A- Taking the plane to a wrong parking position |

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|--|---|--------------------------|-----------------------|--|
| Cargo and Mail | LATE POSITIONING | 22 | 22B | 22B-Lack of cargo staff |
| Cargo and Mail | LATE POSITIONING | 22 | 22C | 22C-Volumetric cargo |
| Cargo and Mail | LATE ACCEPTANCE | 23 | 23 | 23-Late Acceptance |
| Cargo and Mail | LATE ACCEPTANCE | 23 | 23A | 23A-Late acceptance of the cargo |
| Cargo and Mail | LATE ACCEPTANCE | 23 | 23B | 23B-Lack of cargo staff |
| Cargo and Mail | INADEQUATE PACKING | 24 | 24 | 24-Inadequate packing |
| Cargo and Mail | OVERSALES, booking errors | 25 | 25 | 25- Oversales/booking errors |
| Cargo and Mail | LATE PREPARATION IN WAREHOUSE | 26 | 26 | 26-Late preparation in warehouse |
| Cargo and Mail | DOCUMENTATION, PACKING etc (Mail Only) | 27 | 27 | 27-Documentation Cumentation Packing etc (Mail Only) |
| Cargo and Mail | LATE POSITIONING (Mail Only) | 28 | 28 | 28-Late Positioning (Mail Only) |
| Cargo and Mail | LATE ACCEPTANCE (Mail Only) | 29 | 29 | 29- Late acceptance (Mail Only) |
| Aircraft and Ramp Handling | AIRCRAFT DOCUMENTATION LATE/INACCURATE, weight and balance, general declaration, pax manifest, etc. | 31 | 31 | 31-Operation - Late Inaccure Aircraft Documentation |
| Aircraft and Ramp Handling | AIRCRAFT DOCUMENTATION LATE/INACCURATE, weight and balance, general declaration, pax manifest, etc. | 31 | 31A | 31A-Preparing a wrong loadsheet |
| Aircraft and Ramp Handling | AIRCRAFT DOCUMENTATION LATE/INACCURATE, weight and balance, general declaration, pax manifest, etc. | 31 | 31B | 31B-Late arrival of loadsheet |
| Aircraft and Ramp Handling | AIRCRAFT DOCUMENTATION LATE/INACCURATE, weight and balance, general declaration, pax | 31 | 31C | 31C-Lack of staff |

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|--|---|--------------------------|-----------------------|--|
| Aircraft and Ramp Handling | AIRCRAFT DOCUMENTATION LATE/INACCURATE, weight and balance, general declaration, pax manifest, etc. | 31 | 31D | 31D-Lack of coordination of operation agent |
| Aircraft and Ramp Handling | AIRCRAFT DOCUMENTATION LATE/INACCURATE, weight and balance, general declaration, pax manifest, etc. | 31 | 31E | 31E-Operation agents sickness during operation |
| Aircraft and Ramp Handling | LOADING/UNLOADING, bulky, special load, cabin load, lack of loading staff | 32 | 32 | 32-Loading/Unloading |
| Aircraft and Ramp Handling | LOADING/UNLOADING, bulky, special load, cabin load, lack of loading staff | 32 | 32A | 32A-Lack of staff |
| Aircraft and Ramp Handling | LOADING/UNLOADING, bulky, special load, cabin load, lack of loading staff | 32 | 32B | 32B-Wrong loading |
| Aircraft and Ramp Handling | LOADING/UNLOADING, bulky, special load, cabin load, lack of loading staff | 32 | 32C | 32C- Wrong/Late baggage offloading |
| Aircraft and Ramp Handling | LOADING/UNLOADING, bulky, special load, cabin load, lack of loading staff | 32 | 32D | 32D-Slow loading/offloading |
| Aircraft and Ramp Handling | LOADING/UNLOADING, bulky, special load, cabin load, lack of loading staff | 32 | 32E | 32E- Special loads (AVIH, HUM , HEA etc.) |
| Aircraft and Ramp Handling | LOADING/UNLOADING, bulky, special load, cabin load, lack of loading staff | 32 | 32F | 32F- Failure of counting the number of baggage to the authorized personnel/Inconsistency with the ramp stuff on the total number |
| Aircraft and Ramp Handling | LOADING EQUIPMENT, lack of or breakdown, e.g. container pallet loader, lack of staff | 33 | 33 | 33-Loading Equipment |
| Aircraft and Ramp Handling | LOADING EQUIPMENT, lack of or breakdown, e.g. Container pallet loader, lack of staff | 33 | 33A | 33A-Lack of equipment |
| Aircraft and Ramp Handling | LOADING EQUIPMENT, lack of or breakdown, e.g. container pallet loader, lack of staff | 33 | 33B | 33B-Defect on equipment |
| Aircraft and Ramp Handling | SERVICING EQUIPMENT, lack of or breakdown, lack of staff, e.g. Steps | 34 | 34 | 34 - Servis ekipmanı / Servicing equipment |
| Aircraft and Ramp Handling | SERVICING EQUIPMENT, lack of or breakdown, lack of staff, e.g. Steps | 34 | 34A | 34A - Lack of Cobus/Potable Water Tank/Toilet Tank |
| Aircraft and Ramp Handling | SERVICING EQUIPMENT, lack of or breakdown, lack of staff, e.g. Steps | 34 | 34B | 34B - Defect on Cobus/Potable Water Tank/Toilet Tank |

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|--|--|--------------------------|-----------------------|---|
| Aircraft and Ramp Handling | SERVICING EQUIPMENT, lack of or breakdown, lack of staff, e.g. Steps | 34 | 34C | 34C - Lack of Ambulift |
| Aircraft and Ramp Handling | SERVICING EQUIPMENT, lack of or breakdown, lack of staff, e.g. Steps | 34 | 34D | 34D - Defect on Ambulift |
| Cleaning | AIRCRAFT CLEANING | 35 | 35 | 35-Aircraft Cleaning |
| Cleaning | AIRCRAFT CLEANING | 35 | 35A | 35A-Lack of staff |
| Cleaning | AIRCRAFT CLEANING | 35 | 35B | 35B-Not planned cleaning |
| Cleaning | AIRCRAFT CLEANING | 35 | 35C | 35C-Long cleaning as the airplane is extremely dirty |
| Cleaning | AIRCRAFT CLEANING | 35 | 35D | 35D-Defect on equipment (Truck, Vacuum Cleaner etc.) |
| Fuelling | FUELLING/DEFUELLING, fuel supplier | 36 | 36 | 36-Fuelling / Defuelling |
| Fuelling | FUELLING/DEFUELLING, fuel supplier | 36 | 36A | 36A-Lack of fueling truck that stuck on the other plane |
| Fuelling | FUELLING/DEFUELLING, fuel supplier | 36 | 36B | 36B- Lack of fueler |
| Fuelling | FUELLING/DEFUELLING, fuel supplier | 36 | 36C | 36C- Defect on equipment (Fuel truck / Hidrant) |
| Fuelling | FUELLING/DEFUELLING, fuel supplier | 36 | 36D | 36D- Lack of fueling truck |
| Fuelling | FUELLING/DEFUELLING, fuel supplier | 36 | 36E | 36E- Long fueling process |
| Aircraft and Ramp Handling | CATERING, late delivery or loading | 37 | 37 | 37- Catering |
| Aircraft and Ramp Handling | CATERING, late delivery or loading | 37 | 37A | 37A-Replanning the loading catering due to swap |
| Aircraft and Ramp Handling | CATERING, late delivery or loading | 37 | 37B | 37B- Lack of equipment |

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|--|------------------------------------|--------------------------|-----------------------|--|
| Aircraft and Ramp Handling | CATERING, late delivery or loading | 37 | 37C | 37C- Lack of trolley |
| Aircraft and Ramp Handling | ULD, lack of or serviceability | 38 | 38 | 38-ULD |
| Aircraft and Ramp Handling | LACK OF EQUIPMENT | 39 | 39 | 39-Lack of equipment (Pushback,Tow-Bar,Towbarless,ACU,GPU,ASU) |
| Aircraft and Ramp Handling | LACK OF EQUIPMENT | 39 | 39A | 39A- Late/lack/breakdown of gpu |
| Aircraft and Ramp Handling | LACK OF EQUIPMENT | 39 | 39B | 39B- Late/lack/breakdown of de-icing equipment |
| Aircraft and Ramp Handling | LACK OF EQUIPMENT | 39 | 39C | 39C- Late/lack/breakdown of tow bar |
| Aircraft and Ramp Handling | LACK OF EQUIPMENT | 39 | 39D | 39D - Late/lack/breakdown of air-starter |
| Aircraft and Ramp Handling | LACK OF EQUIPMENT | 39 | 39E | 39E - Late/lack/breakdown of air-conditioner |
| Aircraft and Ramp Handling | LACK OF EQUIPMENT | 39 | 39F | 39F - Late/lack/breakdown of pushback truck |
| Aircraft and Ramp Handling | LACK OF EQUIPMENT | 39 | 39G | 39G - Lack of staff |
| Aircraft and Ramp Handling | LACK OF EQUIPMENT | 39 | 39H | 39H - Late/lack/breakdown of other technical equipment |
| Technical and A/C Equipment | AIRCRAFT DEFECTS. | 41 | 41 | 41-TECHNICAL REASON |
| Technical and A/C Equipment | AIRCRAFT DEFECTS. | 41 | 41A | 41A-Technical defects (NOT DAMAGES: 51 OR 52) |
| Technical and A/C Equipment | AIRCRAFT DEFECTS. | 41 | 41B | 41B-Cabin outfit malfunctions e.g seats, galley, toilets |
| Technical and A/C Equipment | AIRCRAFT DEFECTS. | 41 | 41C | 41C- Defects on in-flight entertainments |
| Technical and A/C Equipment | AIRCRAFT DEFECTS. | 41 | 41D | 41D- Aircraft loading system failure |

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| Technical and A/C Equipment | AIRCRAFT DEFECTS. | 41 | 41E | 41E - Flight crew cockpit preparations delayed due to maintenance personnel occupying cockpit |
| Technical and A/C Equipment | AIRCRAFT DEFECTS. | 41 | 41F | 41F - Reset performed/no help, MEL used |
| Technical and A/C Equipment | AIRCRAFT DEFECTS. | 41 | 41G | 41G - Production problems. |
| Technical and A/C Equipment | AIRCRAFT DEFECTS. | 41 | 41H | 41H- Aircraft reset |
| Technical and A/C Equipment | AIRCRAFT DEFECTS. | 41 | 41I | 41I- Defrost, heating required due to aircraft defect (if due weather conditions, use 75C or 77O) |
| Technical and A/C Equipment | AIRCRAFT DEFECTS. | 41 | 41O | 41O- Others (mandatory to specift the reason in MVT) |
| Technical and A/C Equipment | SCHEDULED MAINTENANCE, late release. | 42 | 42 | 42- Scheduled Maintenance |
| Technical and A/C Equipment | SCHEDULED MAINTENANCE, late release. | 42 | 42A | 42A- Late documentation / missing documents |
| Technical and A/C Equipment | SCHEDULED MAINTENANCE, late release. | 42 | 42B | 42B Late positioning due to late arrival of aircraft |
| Technical and A/C Equipment | SCHEDULED MAINTENANCE, late release. | 42 | 42C | 42C- Production problems |
| Technical and A/C Equipment | SCHEDULED MAINTENANCE, late release. | 42 | 42D | 42D- Lack of spares |
| Technical and A/C Equipment | SCHEDULED MAINTENANCE, late release. | 42 | 42E | 42E- Late release due to planned wheel change |
| Technical and A/C Equipment | SCHEDULED MAINTENANCE, late release. | 42 | 42O | 42O- Others (mandatory to specift the reason in MVT) |
| Technical and A/C Equipment | NON-SCHEDULED MAINTENANCE, special checks and/or additional works beyond normal maintenance schedule. | 43 | 43 | 43-Non-Scheduled maintenance |
| Technical and A/C Equipment | NON-SCHEDULED MAINTENANCE, special checks and/or additional works beyond normal maintenance schedule. | 43 | 43A | 43A-Special inspections |

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| Technical and A/C Equipment | NON-SCHEDULED MAINTENANCE, special checks and/or additional works beyond normal maintenance schedule. | 43 | 43B | 43B-Leading edge and cockpit window exterior cleaning per request |
| Technical and A/C Equipment | NON-SCHEDULED MAINTENANCE, special checks and/or additional works beyond normal maintenance schedule. | 43 | 43C | 43C- Oxygen refill, when normal service (if oxygen refill after leak repair use code 41a) |
| Technical and A/C Equipment | NON-SCHEDULED MAINTENANCE, special checks and/or additional works beyond normal maintenance schedule. | 43 | 43D | 43D- Late documentation |
| Technical and A/C Equipment | NON-SCHEDULED MAINTENANCE, special checks and/or additional works beyond normal maintenance schedule. | 43 | 43E | 43E- Wheel change |
| Technical and A/C Equipment | NON-SCHEDULED MAINTENANCE, special checks and/or additional works beyond normal maintenance schedule. | 43 | 43F | 43F- Production problems |
| Technical and A/C Equipment | NON-SCHEDULED MAINTENANCE, special checks and/or additional works beyond normal maintenance schedule. | 43 | 43G | 43G-interior unintentional systems misuse (pax or crew) e.g. sink blockade |
| Technical and A/C Equipment | NON-SCHEDULED MAINTENANCE, special checks and/or additional works beyond normal maintenance schedule. | 43 | 43O | 43O- Others (mandatory to specifit the reason in MVT) |
| Technical and A/C Equipment | SPARES AND MAINTENANCE, lack of or breakdown | 44 | 44 | 44- Spares and Maintenance |
| Technical and A/C Equipment | SPARES AND MAINTENANCE, lack of or breakdown | 44 | 44A | 44A- Lack of spares |
| Technical and A/C Equipment | SPARES AND MAINTENANCE, lack of or breakdown | 44 | 44B | 44B- Late delivery of spares |
| Technical and A/C Equipment | SPARES AND MAINTENANCE, lack of or breakdown | 44 | 44C | 44C- Lack of or berakdown of maintenance equipment |
| Technical and A/C Equipment | SPARES AND MAINTENANCE, lack of or breakdown | 44 | 44D | 44D- Lack of hangar space |
| Technical and A/C Equipment | SPARES AND MAINTENANCE, lack of or breakdown | 44 | 44O | 44O- Others (mandatory to specifit the reason in MVT) |
| Technical and A/C Equipment | AOG Situation, spares, tools or staff, to be carried to another station | 45 | 45 | 45- AOG Situation |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|--|--------------------------|-----------------------|---|
| Technical and A/C Equipment | AOG Situation, spares, tools or staff, to be carried to another station | 45 | 45A | 45A- Keeping the flight wait for technician/spares to be boarded/loaded. |
| Technical and A/C Equipment | AOG Situation, spares, tools or staff, to be carried to another station | 45 | 45B | 45B- Changing the route (adding technical stop to any other station) for carrying technicians/spares. |
| Technical and A/C Equipment | AIRCRAFT CHANGE, for technical reasons | 46 | 46 | 46- Aircraft Change, |
| Technical and A/C Equipment | AIRCRAFT CHANGE, for technical reasons | 46 | 46A | 46A- Aircraft change due to aircraft defect |
| Technical and A/C Equipment | AIRCRAFT CHANGE, for technical reasons | 46 | 46A | 46B- Aircraft change, late maintenance due to production problems. |
| Technical and A/C Equipment | AIRCRAFT CHANGE, for technical reasons | 46 | 46A | 46C- Aircraft change, late maintenance due to lack of spares. |
| Technical and A/C Equipment | STAND-BY AIRCRAFT, lack of planned stand-by aircraft for technical reasons. | 47 | 47 | 47-Stand-By aircraft (Note Code 47 to be used at only AYT) |
| Technical and A/C Equipment | STAND-BY AIRCRAFT, lack of planned stand-by aircraft for technical reasons. | 47 | 47A | 47A-Stand-By aircraft, aircraft defect |
| Technical and A/C Equipment | STAND-BY AIRCRAFT, lack of planned stand-by aircraft for technical reasons. | 47 | 47B | 47B-Late release of stand-by aircraft due to productions problems |
| Technical and A/C Equipment | STAND-BY AIRCRAFT, lack of planned stand-by aircraft for technical reasons. | 47 | 47C | 47C- Late release of stand-by aircraft due to lack of spares |
| Technical and A/C Equipment | SCHEDULED CABIN CONFIGURATION/VERSION ADJUSTMENTS. | 48 | 48 | 48-Scheduled cabin configuration/Version adjustments |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING FLIGHT OPERATIONS, bird or lightning strike, turbulence, heavy or overweight landing, collision during taxiing | 51 | 51 | 51-Damage During Flight Operations |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING FLIGHT OPERATIONS, bird or lightning strike, turbulence, heavy or overweight landing, collision during taxiing | 51 | 51A | 51A- Bird strike |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING FLIGHT OPERATIONS, bird or lightning strike, turbulence, heavy or overweight landing, collision during taxiing | 51 | 51B | 51B-Lightning strike |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|--|--------------------------|-----------------------|--|
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING FLIGHT OPERATIONS, bird or lightning strike, turbulence, heavy or overweight landing, collision during taxiing | 51 | 51C | 51C-Hard landing |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING FLIGHT OPERATIONS, bird or lightning strike, turbulence, heavy or overweight landing, collision during taxiing | 51 | 51D | 51D-Frozen hold doors due to weather condition |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING FLIGHT OPERATIONS, bird or lightning strike, turbulence, heavy or overweight landing, collision during taxiing | 51 | 51E | 51E - Wheel change due to damage |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING FLIGHT OPERATIONS, bird or lightning strike, turbulence, heavy or overweight landing, collision during taxiing | 51 | 51F | 51F - FOD damage |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING GROUND OPERATIONS, collisions (other than during taxiing), loading/off-loading damage, contamination, towing, extreme weather conditions | 52 | 52 | 52-Damage During Flight Operations |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING GROUND OPERATIONS, collisions (other than during taxiing), loading/off-loading damage, contamination, towing, extreme weather conditions | 52 | 52A | 52A- Damage by cargo |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING GROUND OPERATIONS, collisions (other than during taxiing), loading/off-loading damage, contamination, towing, extreme weather conditions | 52 | 52B | 52B-Damage by car |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING GROUND OPERATIONS, collisions (other than during taxiing), loading/off-loading damage, contamination, towing, extreme weather conditions | 52 | 52C | 52C- Damage by loading equipment |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING GROUND OPERATIONS, collisions (other than during taxiing), loading/off-loading damage, contamination, towing, extreme weather conditions | 52 | 52D | 52D- Damaga by air bridge |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|--|--------------------------|-----------------------|---|
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING GROUND OPERATIONS, collisions (other than during taxiing), loading/off-loading damage, contamination, towing, extreme weather conditions | 52 | 52E | 52E - Damage by steps |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING GROUND OPERATIONS, collisions (other than during taxiing), loading/off-loading damage, contamination, towing, extreme weather conditions | 52 | 52F | 52F - Damage by fuelling equipment |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING GROUND OPERATIONS, collisions (other than during taxiing), loading/off-loading damage, contamination, towing, extreme weather conditions | 52 | 52G | 52I - Damage by technical support equipment |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING GROUND OPERATIONS, collisions (other than during taxiing), loading/off-loading damage, contamination, towing, extreme weather conditions | 52 | 52H | 52H - Damage by catering equipment |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING GROUND OPERATIONS, collisions (other than during taxiing), loading/off-loading damage, contamination, towing, extreme weather conditions | 52 | 52I | 52G - Damage by cleaning equipment |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING GROUND OPERATIONS, collisions (other than during taxiing), loading/off-loading damage, contamination, towing, extreme weather conditions | 52 | 52J | 52J - Damage by pushback equipment |
| Damage to Aircraft & EDP/Automated Equipment Failure | DAMAGE DURING GROUND OPERATIONS, collisions (other than during taxiing), loading/off-loading damage, contamination, towing, extreme weather conditions | 52 | 52K | 52K - Accidental Escape Slide Deployment |
| DCS | DEPARTURE CONTROL | 55 | 55 | 55- Departure Control |
| DCS | DEPARTURE CONTROL | 55 | 55A | 55A-DCS- Check-in error. |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|------------------------------------|--------------------------|-----------------------|--|
| DCS | DEPARTURE CONTROL | 55 | 55B | 55B-DCS-weight and balance calculations |
| DCS | DEPARTURE CONTROL | 55 | 55C | 55C - Host Network Failure |
| DCS | DEPARTURE CONTROL | 55 | 55D | 55D- Local network Failure |
| DCS | DEPARTURE CONTROL | 55 | 55E | 55E- Self Service Devide Failure |
| DCS | DEPARTURE CONTROL | 55 | 55F | 55F-Equipment breakdown (printer/boarding pass printer) |
| DCS | DEPARTURE CONTROL | 55 | 55G | 55G- Long response time/ terminal locked. |
| Cargo and Mail | CARGO PREPARATION/DOCUMENTATION | 56 | 56 | 56-Cargo Preparation/Documentation |
| Flight Plan | FLIGHT PLANS | 57 | 57 | 57- Flight Plans |
| Flight Plan | FLIGHT PLANS | 57 | 57A | 57A-Error on flight plan/Caused by JEPPESEN |
| Flight Plan | FLIGHT PLANS | 57 | 57B | 57B-Error on flight plan/Caused by network |
| Automated Equipment Failure | OTHER AUTOMATED SYSTEM | 58 | 58 | 58-Other Automated System |
| Automated Equipment Failure | OTHER AUTOMATED SYSTEM | 58 | 58A | 58A-System of ground handling company |
| Automated Equipment Failure | OTHER AUTOMATED SYSTEM | 58 | 58B | 58B- System of cleaning company |
| Automated Equipment Failure | OTHER AUTOMATED SYSTEM | 58 | 58C | 58C- System of catering company |
| Automated Equipment Failure | OTHER AUTOMATED SYSTEM | 58 | 58D | 58D- System of fuelling company |
| Automated Equipment Failure | OTHER AUTOMATED SYSTEM | 58 | 58E | 58E- System of airport e.g coordination systems |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|---|--------------------------|-----------------------|--|
| Automated Equipment Failure | OTHER AUTOMATED SYSTEM | 58 | 58F | 58O-Others (mandatory to specify the reason in MVT) |
| Flight Operations and Crew | Flight Operations and Crew | 60 | 60 | 60-Flight Operations and Crew |
| Flight Plan | FLIGHT PLAN, late completion or change of, flight documentation | 61 | 61 | 61-Flight Plan,Late Completion or Change of Flight Documantation |
| Flight Plan | FLIGHT PLAN, late completion or change of, flight documentation | 61 | 61A | 61A-Late fuelling order (flight planning) |
| Flight Plan | FLIGHT PLAN, late completion or change of, flight documentation | 61 | 61B | 61B-Late fuelling order (pilots) |
| Flight Plan | FLIGHT PLAN, late completion or change of, flight documentation | 61 | 61C | 61C- Complete change of flight documentation. |
| Flight Plan | FLIGHT PLAN, late completion or change of, flight documentation | 61 | 61D | 61D- Lack of, incorrect or late ATC flight plan |
| Flight Plan | FLIGHT PLAN, late completion or change of, flight documentation | 61 | 61E | 61E- Incorrect flight planning docs |
| Flight Plan | FLIGHT PLAN, late completion or change of, flight documentation | 61 | 61F | 61F- Late flight documentation due to change of self briefing crew status. |
| Flight Plan | FLIGHT PLAN, late completion or change of, flight documentation | 61 | 61O | 61O-Others (mandatory to specify the reason in MVT) |
| Operational Requirement | OPERATIONAL REQUIREMENTS, fuel, load alteration | 62 | 62 | 62- Operational Requirements |
| Operational Requirement | OPERATIONAL REQUIREMENTS, fuel, load alteration | 62 | 62A | 62A- Fuel Change / Reserve Airport Change |
| Operational Requirement | OPERATIONAL REQUIREMENTS, fuel, load alteration | 62 | 62B | 62B-/ Fuel Change / Weather Forecast |
| Operational Requirement | OPERATIONAL REQUIREMENTS, fuel, load alteration | 62 | 62C | 62C- Fuel Change – LMC |
| Operational Requirement | OPERATIONAL REQUIREMENTS, fuel, load alteration | 62 | 62D | 62D- Flight permission, overflight permission problems |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|--|--------------------------|-----------------------|---|
| Crew | LATE CREW BOARDING OR DEPARTURE PROCEDURES, other than connection and standby (flight deck or entire crew) | 63 | 63 | 63- Late Crew Boarding or Departure Procedures |
| Crew | LATE CREW BOARDING OR DEPARTURE PROCEDURES, other than connection and standby (flight deck or entire crew) | 63 | 63A | 63A- Late arrival of cockpit for the scheduled flight |
| Crew | LATE CREW BOARDING OR DEPARTURE PROCEDURES, other than connection and standby (flight deck or entire crew) | 63 | 63B | 63B- Late arrival of cockpit for the scheduled flight due to shuttle bus |
| Crew | LATE CREW BOARDING OR DEPARTURE PROCEDURES, other than connection and standby (flight deck or entire crew) | 63 | 63C | 63C- Late arrival of cockpit for the scheduled flight due to weather conditions |
| Crew | LATE CREW BOARDING OR DEPARTURE PROCEDURES, other than connection and standby (flight deck or entire crew) | 63 | 63D | 63D- Late Cockpit Crew Boarding or Departure Procedures (ground check) |
| Crew | LATE CREW BOARDING OR DEPARTURE PROCEDURES, other than connection and standby (flight deck or entire crew) | 63 | 63E | 63E- Late Cockpit Crew Boarding or Departure Procedures (training) |
| Crew | LATE CREW BOARDING OR DEPARTURE PROCEDURES, other than connection and standby (flight deck or entire crew) | 63 | 63F | 63F - Late arrival of cockpit for the scheduled flight due to pick up (city side) |
| Crew | FLIGHT DECK CREW SHORTAGE, sickness, awaiting standby, flight time limitations, crew meals, valid visa, health documents, etc. | 64 | 64 | 64- Flight Deck Crew Shortage |
| Crew | FLIGHT DECK CREW SHORTAGE, sickness, awaiting standby, flight time limitations, crew meals, valid visa, health documents, etc. | 64 | 64A | 64A- Health problem on crew |
| Crew | FLIGHT DECK CREW SHORTAGE, sickness, awaiting standby, flight time limitations, crew meals, valid visa, health documents, etc. | 64 | 64B | 64B- Exceeding the duty limits for cockpit |
| Crew | FLIGHT DECK CREW SHORTAGE, sickness, awaiting standby, flight time limitations, crew meals, valid visa, health documents, etc. | 64 | 64C | 64C- Lack of document |
| Crew | FLIGHT DECK CREW SHORTAGE, sickness, awaiting standby, flight time limitations, crew meals, valid visa, health documents, etc. | 64 | 64D | 64D- Crew planning or crew control errors |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|--|--------------------------|-----------------------|--|
| Crew | FLIGHT DECK CREW SHORTAGE, sickness, awaiting standby, flight time limitations, crew meals, valid visa, health documents, etc. | 64 | 64E | 64E - Operational Rating Insufficient (E.G cat1 etc) |
| Crew | FLIGHT DECK CREW SPECIAL REQUEST, not within operational requirements | 65 | 65 | 65- Flight Deck Crew Special Request |
| Crew | FLIGHT DECK CREW SPECIAL REQUEST, not within operational requirements | 65 | 65A | 65A- Special request from cockpit due to technician |
| Crew | FLIGHT DECK CREW SPECIAL REQUEST, not within operational requirements | 65 | 65B | 65B- Special request from cockpit due to ground operation |
| Crew | FLIGHT DECK CREW SPECIAL REQUEST, not within operational requirements | 65 | 65C | 65C- Special request from cockpit (Others) |
| Crew | LATE CABIN CREW BOARDING OR DEPARTURE PROCEDURES, other than connection and standby | 66 | 66 | 66- Late Cabin Crew Boarding or Departure Procedures |
| Crew | LATE CABIN CREW BOARDING OR DEPARTURE PROCEDURES, other than connection and standby | 66 | 66A | 66A- Late arrival of cabin crew for the scheduled flight |
| Crew | LATE CABIN CREW BOARDING OR DEPARTURE PROCEDURES, other than connection and standby | 66 | 66B | 66B- Late arrival of cabin crew for the scheduled flight due to shuttle bus |
| Crew | LATE CABIN CREW BOARDING OR DEPARTURE PROCEDURES, other than connection and standby | 66 | 66C | 66C- Late arrival of cabin for the scheduled flight due to weather conditions |
| Crew | LATE CABIN CREW BOARDING OR DEPARTURE PROCEDURES, other than connection and standby | 66 | 66D | 66D - Late arrival of cabin crew for the scheduled flight due to pick up (city side) |
| Crew | CABIN CREW SHORTAGE, sickness, awaiting standby, flight time limitations, crew meals, valid visa, health documents, etc. | 67 | 67 | 67- Cabin Crew Shortage |
| Crew | CABIN CREW SHORTAGE, sickness, awaiting standby, flight time limitations, crew meals, valid visa, health documents, etc. | 67 | 67A | 67A- Health problem on cabin crew |
| Crew | CABIN CREW SHORTAGE, sickness, awaiting standby, flight time limitations, crew meals, valid visa, health documents, etc. | 67 | 67B | 67B- Exceeding the duty limits for cabin crew |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|--|--------------------------|-----------------------|---|
| Crew | CABIN CREW SHORTAGE, sickness, awaiting standby, flight time limitations, crew meals, valid visa, health documents, etc. | 67 | 67C | 67C- Lack of document |
| Crew | CABIN CREW SHORTAGE, sickness, awaiting standby, flight time limitations, crew meals, valid visa, health documents, etc. | 67 | 67D | 67D- Lack of cabin crew staff |
| Crew | CABIN CREW SHORTAGE, sickness, awaiting standby, flight time limitations, crew meals, valid visa, health documents, etc. | 67 | 67E | 67E- Crew planning or crew control errors |
| Crew | CABIN CREW ERROR OR SPECIAL REQUEST, not within operational requirements | 68 | 68 | 68-Cabin Crew Error or Special Request |
| Crew | CABIN CREW ERROR OR SPECIAL REQUEST, not within operational requirements | 68 | 68A | 68A-Incorrect head counting from crew |
| Crew | CABIN CREW ERROR OR SPECIAL REQUEST, not within operational requirements | 68 | 68B | 68B- Accepting a passenger with health report |
| Crew | CABIN CREW ERROR OR SPECIAL REQUEST, not within operational requirements | 68 | 68C | 68C- Re-order or late request - Toilet / Water Service |
| Crew | CABIN CREW ERROR OR SPECIAL REQUEST, not within operational requirements | 68 | 68D | 68D- Re-order or Late request - Cleaning |
| Crew | CABIN CREW ERROR OR SPECIAL REQUEST, not within operational requirements | 68 | 68E | 68E - Re-order or Late request - Catering |
| Crew | CABIN CREW ERROR OR SPECIAL REQUEST, not within operational requirements | 68 | 68F | 68F - Holding/Delaying Pax Boarding By Crew |
| Crew | CAPTAIN REQUEST FOR SECURITY CHECK, extraordinary | 69 | 69 | 69- Captain Request for Security Check |
| Crew | CAPTAIN REQUEST FOR SECURITY CHECK, extraordinary | 69 | 69A | 69A- Suspicious Found Item in Cabin |
| Crew | CAPTAIN REQUEST FOR SECURITY CHECK, extraordinary | 69 | 69B | 69B- Security request from cockpit |
| Weather | DEPARTURE STATION | 71 | 71 | 71- Depature Station |
| Weather | DEPARTURE STATION | 71 | 71A | 71A- Due to wind at the departure airport (Cross wind, tail wind, WS are all includ.) |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|--|--------------------------|-----------------------|---|
| Weather | DEPARTURE STATION | 71 | 71B | 71B- Due to fog at the departure airport |
| Weather | DEPARTURE STATION | 71 | 71C | 71C- Due to TS,CB at the departure airport (Except of snow rain,-/+ TS, hail etc are included) |
| Weather | DEPARTURE STATION | 71 | 71D | 71D Due to snow at the departure airport (Snow, iciness, beraking actions all winter conditions.) |
| Weather | DEPARTURE STATION | 71 | 71E | 71E- Departure airport other reasons. |
| Weather | DESTINATION STATION | 72 | 72 | 72-Variş İstasyonu/Destination Station |
| Weather | DESTINATION STATION | 72 | 72A | 72A Due to wind at the arrival airport (Cross wind, tail wind, WS are all includ.) |
| Weather | DESTINATION STATION | 72 | 72B | 72B- Due to fog at the arrival airport |
| Weather | DESTINATION STATION | 72 | 72C | 72C- Due to TS,CB at the arrival airport (Except of snow rain,-/+ TS, hail etc are included) |
| Weather | DESTINATION STATION | 72 | 72E | 72D Due to snow at the arrival airport (Snow, iciness, beraking actions all winter conditions.) |
| Weather | DESTINATION STATION | 72 | 72D | 72E- Arrival airport other reasons. |
| Weather | EN ROUTE OR ALTERNATE | 73 | 73 | 73- En Route or Alternate |
| Weather | ALTERNATE | 74 | 74 | 74- Alternate |
| Deicing | DE-ICING OF AIRCRAFT, removal of ice and/or snow, frost prevention excluding unserviceability of equipment | 75 | 75 | 75-De-Icing of Aircraft |
| Deicing | DE-ICING OF AIRCRAFT, removal of ice and/or snow, frost prevention excluding unserviceability of equipment | 75 | 75A | 75A- Lack of De-Icing Equipment |
| Deicing | DE-ICING OF AIRCRAFT, removal of ice and/or snow, frost prevention excluding unserviceability of equipment | 75 | 75B | 75B- Defect on equipment |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|--|--------------------------|-----------------------|--|
| Deicing | DE-ICING OF AIRCRAFT, removal of ice and/or snow, frost prevention excluding unserviceability of equipment | 75 | 75C | 75C- Lack of staff |
| Deicing | DE-ICING OF AIRCRAFT, removal of ice and/or snow, frost prevention excluding unserviceability of equipment | 75 | 75D | 75D- Lack of de-Icing liquid/fluid |
| Deicing | DE-ICING OF AIRCRAFT, removal of ice and/or snow, frost prevention excluding unserviceability of equipment | 75 | 75E | 75E- Cleaning at the parking position |
| Deicing | DE-ICING OF AIRCRAFT, removal of ice and/or snow, frost prevention excluding unserviceability of equipment | 75 | 75F | 75F- Cleaning at beginning of runway |
| Weather | REMOVAL OF SNOW, ICE, WATER AND SAND FROM AIRPORT | 76 | 76 | 76- Removal of Snow,Ice,Water and Sand From Airport |
| Weather | GROUND HANDLING IMPAIRED BY ADVERSE WEATHER CONDITIONS | 77 | 77 | 77- Ground Handling Impaired by Adverse Weather Conditions |
| Weather | GROUND HANDLING IMPAIRED BY ADVERSE WEATHER CONDITIONS | 77 | 77A | 77A-Restriction due to handling company on departure station |
| Weather | GROUND HANDLING IMPAIRED BY ADVERSE WEATHER CONDITIONS | 77 | 77B | 77B-Restriction due to handling company on destination station |
| ATC | ATC | 81 | 81 | 81- ATC / Restriction En-Route or Capacity |
| ATC | ATC | 82 | 82 | 82- ATC / Restriction due Staff Shortage or Equipment Failure En-Route |
| ATC | ATC | 83 | 83 | 83- ATC / Restriction at Destination |
| ATC | ATFM due to WEATHER AT DESTINATION | 84 | 84 | 84- ATC / Restriction due to Weather at Destination |
| Security | MANDATORY SECURITY | 85 | 85 | 85 - Mandatory Security |
| Security | MANDATORY SECURITY | 85 | 85A | 85A-Mandatory offload/ Unruly |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|--|--------------------------|-----------------------|---|
| Security | MANDATORY SECURITY | 85 | 85B | 85B- Security search due to suspicious package |
| Security | MANDATORY SECURITY | 85 | 85C | 85C- Queuing at the security control |
| Security | MANDATORY SECURITY | 85 | 85D | 85D- Bomb warning |
| Security | MANDATORY SECURITY | 85 | 85E | 85E- Baggage Offload |
| Immigration and Custom | IMMIGRATION / CUSTOMS | 86 | 86 | 86- Immigration / Customs |
| Immigration and Custom | IMMIGRATION / CUSTOMS | 86 | 86A | 86A- Queuing at the departure passport control |
| Immigration and Custom | IMMIGRATION / CUSTOMS | 86 | 86B | 86B- Processing of Inad and Deporte passengers |
| Immigration and Custom | IMMIGRATION / CUSTOMS | 86 | 86C | 86C- Error on passport systems |
| Immigration and Custom | IMMIGRATION / CUSTOMS | 86 | 86D | 86D- Lack of passport control officer |
| Immigration and Custom | IMMIGRATION / CUSTOMS | 86 | 86E | 86E- Queuing at the arrival passport control |
| Immigration and Custom | IMMIGRATION / CUSTOMS | 86 | 86F | 86F- Border Police INAD Probability Assessment Procedures |
| Airport Facilities | AIRPORT FACILITIES, parking stands, ramp congestion, lighting, buildings, gate limitations, etc. | 87 | 87 | 87-Airport Facilities |
| Airport Facilities | AIRPORT FACILITIES, parking stands, ramp congestion, lighting, buildings, gate limitations, etc. | 87 | 87A | 87A- Lack of C/I desk |
| Airport Facilities | AIRPORT FACILITIES, parking stands, ramp congestion, lighting, buildings, gate limitations, etc. | 87 | 87B | 87B- Error on baggage belt system |
| Airport Facilities | AIRPORT FACILITIES, parking stands, ramp congestion, lighting, buildings, gate limitations, etc. | 87 | 87C | 87C- Lack of Pushback due to airport's substructure |
| Airport Facilities | AIRPORT FACILITIES, parking stands, ramp congestion, lighting, buildings, gate limitations, etc. | 87 | 87D | 87D- Error on baggage reconciliation system |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|--|--------------------------|-----------------------|--|
| Airport Facilities | AIRPORT FACILITIES, parking stands, ramp congestion, lighting, buildings, gate limitations, etc. | 87 | 87E | 87E- Lack of boarding gate |
| Airport Facilities | AIRPORT FACILITIES, parking stands, ramp congestion, lighting, buildings, gate limitations, etc. | 87 | 87F | 87F- Lack of park position capacity |
| Airport Facilities | RESTRICTIONS AT AIRPORT OF DESTINATION, airport and/or runway closed due to obstruction, industrial action, staff shortage, political unrest, noise abatement, night curfew, special flights | 88 | 88 | 88- Restrictions at Airport of Destination |
| Airport Facilities | RESTRICTIONS AT AIRPORT OF DEPARTURE WITH OR WITHOUT ATFM RESTRICTIONS, including Air Traffic Services, start-up and pushback, airport and/or runway closed due to obstruction or weather, industrial action, staff shortage, political unrest, noise abatement, night curfew, special flights | 89 | 89 | 89- Restrictions at Airport of Departure With or Without ATFM Restrictions |
| Airport Facilities | RESTRICTIONS AT AIRPORT OF DEPARTURE WITH OR WITHOUT ATFM RESTRICTIONS, including Air Traffic Services, start-up and pushback, airport and/or runway closed due to obstruction or weather, industrial action, staff shortage, political unrest, noise abatement, night curfew, special flights | 89 | 89A | 89A- Push-back clearance |
| Airport Facilities | RESTRICTIONS AT AIRPORT OF DEPARTURE WITH OR WITHOUT ATFM RESTRICTIONS, including Air Traffic Services, start-up and pushback, airport and/or runway closed due to obstruction or weather, industrial action, staff shortage, political unrest, noise abatement, night curfew, special flights | 89 | 89B | 89B- Queuing for de-Icing |
| Airport Facilities | RESTRICTIONS AT AIRPORT OF DEPARTURE WITH OR WITHOUT ATFM RESTRICTIONS, including Air Traffic Services, start-up and pushback, airport and/or runway closed due to obstruction or weather, industrial action, staff shortage, political unrest, noise | 89 | 89C | 89C- ATC Capacity |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|--|--------------------------|-----------------------|--|
| AIRCRAFT ROTATION | AIRCRAFT ROTATION, late arrival of aircraft from another flight or previous sector | 93 | 93 | 93-Aircraft Rotation |
| AIRCRAFT ROTATION | AIRCRAFT ROTATION, late arrival of aircraft from another flight or previous sector | 93 | 93A | 93A -Late arrival due to technic |
| AIRCRAFT ROTATION | AIRCRAFT ROTATION, late arrival of aircraft from another flight or previous sector | 93 | 93B | 93B -Late arrival due to crew |
| AIRCRAFT ROTATION | AIRCRAFT ROTATION, late arrival of aircraft from another flight or previous sector | 93 | 93C | 93C -Late arrival due to handling error |
| AIRCRAFT ROTATION | AIRCRAFT ROTATION, late arrival of aircraft from another flight or previous sector | 93 | 93D | 93D- Late arrival due to weather conditions |
| AIRCRAFT ROTATION | AIRCRAFT ROTATION, late arrival of aircraft from another flight or previous sector | 93 | 93E | 93E-Late arrival due to high capacity on arrival airport |
| AIRCRAFT ROTATION | AIRCRAFT ROTATION, late arrival of aircraft from another flight or previous sector | 93 | 93F | 93F- Late arrival due to late take off occured on previous station |
| AIRCRAFT ROTATION | AIRCRAFT ROTATION, late arrival of aircraft from another flight or previous sector | 93 | 93G | 93G- Late arrival due to en-route |
| CABIN CREW ROTATION | CABIN CREW ROTATION, awaiting cabin crew from another flight | 94 | 94 | 94-Cabin Crew Rotation |
| CABIN CREW ROTATION | CABIN CREW ROTATION, awaiting cabin crew from another flight | 94 | 94A | 94A-Late arrival of cabin crew for the scheduled flight - Crew Swap |
| CABIN CREW ROTATION | CABIN CREW ROTATION, awaiting cabin crew from another flight | 94 | 94B | 94B- Late arrival of cabin crew for the scheduled flight - Pass crew |
| CREW ROTATION | CREW ROTATION, awaiting crew from another flight (flight deck or entire crew) | 95 | 95 | 95- Crew Rotation |
| CREW ROTATION | CREW ROTATION, awaiting crew from another flight (flight deck or entire crew) | 95 | 95A | 95A- Late arrival of all crew for the scheduled flight |
| CREW ROTATION | CREW ROTATION, awaiting crew from another flight (flight deck or entire crew) | 95 | 95B | 95B- Late arrival of all crew for the scheduled flight - Pass crew |

| CUSTOM DELAY GROUP FOR ONTIME RPT | IATA DELAY CODE EXPLANATION | MASTER DELAY CODE | SUB DELAY CODE | SUB-DELAY CODE EXPLANATION |
|--|--|--------------------------|-----------------------|--|
| CREW ROTATION | CREW ROTATION, awaiting crew from another flight (flight deck or entire crew) | 95 | 95C | 95C- Late arrival of cockpit for the scheduled flight |
| CREW ROTATION | CREW ROTATION, awaiting crew from another flight (flight deck or entire crew) | 95 | 95D | 95D- Late Arrival of Cockpit Crew for the Scheduled Flight / Pass Crew |
| Aircraft Change | OPERATIONS CONTROL, re-routing, diversion, consolidation, aircraft change for reasons other than technical | 96 | 96 | 96-Operations Control |
| Aircraft Change | OPERATIONS CONTROL, re-routing, diversion, consolidation, aircraft change for reasons other than technical | 96 | 96A | 96A- Equipment change on the plane, apart from technical reasons |
| Aircraft Change | OPERATIONS CONTROL, re-routing, diversion, consolidation, aircraft change for reasons other than technical | 96 | 96B | 96B-Divert |
| Aircraft Change | OPERATIONS CONTROL, re-routing, diversion, consolidation, aircraft change for reasons other than technical | 96 | 96C | 96C - Equipment change for reasons other than technical |
| Industrial Action | INDUSTRIAL ACTION WITH OWN AIRLINE | 97 | 97 | 97- Industrial action with own airline |
| Industrial Action | INDUSTRIAL ACTION OUTSIDE OWN AIRLINE, excluding ATS | 98 | 98 | 98-Industrial Action Outside Own Airline |
| Miscellaneous | OTHER REASON, not matching any code above | 99 | 99 | 99- Other Reason |