



TUI Airline Ground Operations

Safety Alert

Reminder: Focus on EMA acceptance at Check-in

Notice: GOSA24-017
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Applicability: TUI Airways (TOM-BY) / TUIfly Nordic (BLX-6B) / TUI fly Belgium (JAF-TB) /
TUI fly Netherlands (TFL-OR) / TUIfly Germany (TUI-X3)

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Dear partner,

Please find attached the safety bulletin '**Reminder: Focus on EMA acceptance at Check-in**'.

For further requests we are at your disposal.

Kind regards,
TUI Airline Ground Operations

SafeTUI First

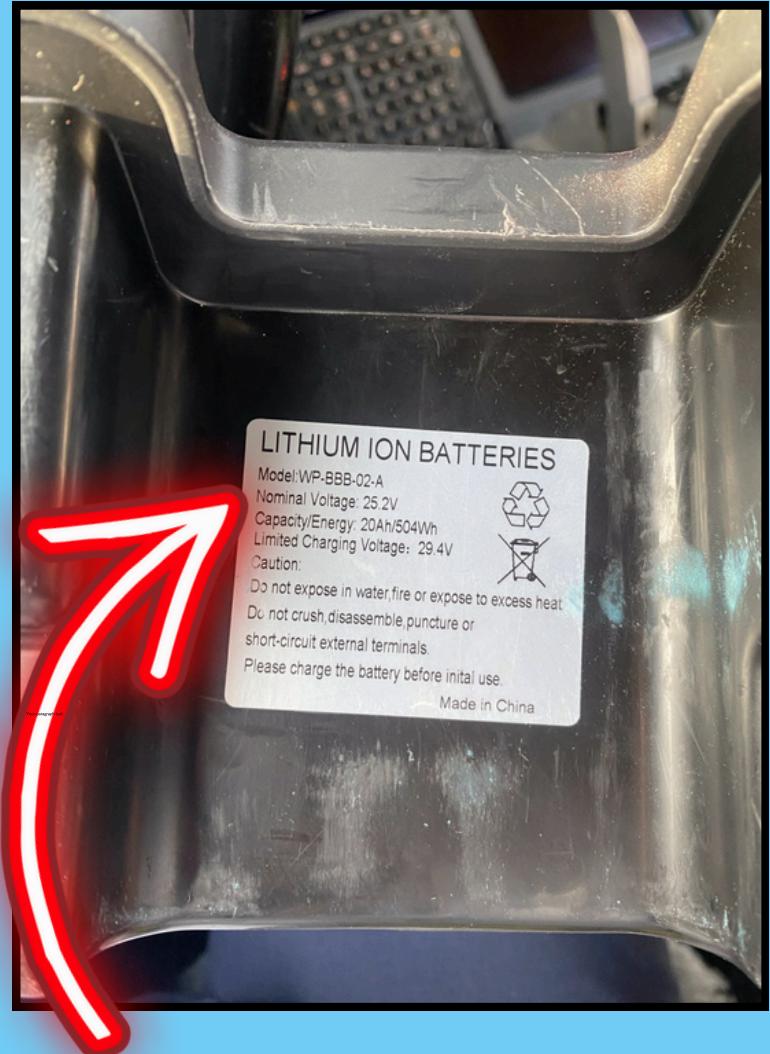
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Recently, a battery was approved by the call center based on the information provided by the customer.

Unfortunately, this was not cross checked at check-in and was only identified by the crew on board.

One contributing factor was the confusion between V and Wh. The calculation is presented below:



Watt Hour Rating: Volts (V) x Ampere (Ah) = Watt Hour (Wh)

In this case: $25.2V \times 20Ah = 504 \text{ Wh}$ - Cannot be carried in the cabin!

Reminder for the check-in teams to always check the booking information provided and DO NOT assume that the booking information is always correct.

Always question these scenarios!

If in doubt, report it!