



# TUI Airline Ground Operations

## Instruction Notice

### Expiry of UK BRPs and EUSS BRCs valid for flights to/from UK

Notice: GOIN24-068

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To:	All stations
From:	Vicky Daminet, Ground Support Manager
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Applicability:	TUI Airways (TOM-BY) / TUIfly Nordic (BLX-6B) / TUI fly Belgium (JAF-TB) / TUI fly Netherlands (TFL-OR) / TUIfly Germany (TUI-X3)
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Dear partner,

Please find underneath the communication of the **Carrier Integration Team** in regards to the **Expiry of UK BRPs and EUSS BRCs**.

Dear Colleagues,

*As you will be aware, we are fast approaching a critical point for some of your passengers who travel to the UK using a physical immigration document. As a result, your staff will increasingly encounter visa national passengers whose immigration status is documented in a digital form, known as an eVisa.*

**The majority of UK biometric residence permits (BRPs) and biometric residence cards (BRCs) will expire on 31st December 2024, and passengers who currently hold BRP/Cs will be travelling on eVisas.**

*Carriers will receive a '0A – Valid Permission to Travel Found' message when the Home Office is able to automatically confirm a valid digital permission (whether an eVisa or an ETA) for the passenger. Carriers should rely on this message as satisfactory evidence that a passenger has a valid UK immigration permission, and no further visa checks are necessary to establish the passenger's permission to travel.*

*However, we are keen to ensure that travel is not disrupted for passengers with eVisas. So, we have announced that, as a transitional measure, biometric residence permits (BRPs) and EU Settlement Scheme biometric residence cards (EUSS BRCs) which expire on or after 31st December 2024 **can also be accepted as evidence of permission to travel to the UK provisionally until 31st March 2025**. This will be kept under review. Other expired immigration products are not acceptable proof of permission to travel.*

*In the first instance, carriers should rely on the '0A – Valid Permission to Travel Found' as satisfactory evidence that a passenger has a valid UK eVisa or ETA. Where a '0A - Valid Permission to Travel Found' message is not received, the passenger may still have a valid immigration status and carriers will need to perform alternative checks to satisfy themselves that the individual has a permission to travel to the UK.*

**\*If a passenger holds a valid visa or other physical document evidencing a permission to travel, these can still be used to evidence their permission to travel, when boarding UK-bound services.**

**\*If the passenger has a newly issued passport, they may not have linked it to their UK Visas & Immigration (UKVI) account. The passenger may be able to self-resolve and update their new passport details in their UKVI account using the Update my Details service, if they have a biometric passport.**

**\*If a passenger has no physical document evidencing a permission to travel, they can use the online View and Prove immigration status service, by issuing a Share Code to the carrier who can then check their permission via the online 'Check someone's immigration status' service.**

**\*If the passenger has a biometric residence permit (BRP) or EU Settlement Scheme biometric residence card (EUSS BRC) which expires on or after 31st December 2024 this can also be accepted as evidence of permission to travel to the UK provisionally until 31st March 2025. This will be kept under review.**

**\*Carriers can contact the 24/7 UK Border Force Carrier Support Hub on +44 300 369 0610 or +44 204 619 6020.**

At 9am GMT on 31st December 2024, we are launching a new 24/7 passenger support helpline for passengers who are travelling to the UK imminently. Details of support available to passengers travelling on eVisas can be found here: <https://www.gov.uk/guidance/making-sure-your-evisa-is-correct-before-you-travel>

If you have any further queries, please do not hesitate in contacting our team at: [DtBCarrierEngagementMailbox@homeoffice.gov.uk](mailto:DtBCarrierEngagementMailbox@homeoffice.gov.uk)

Kind regards

Carrier Integration Team

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TUI Airline Ground Operations