



# TUI Airline Ground Operations

## Instruction Notice

### SITA Worldtracer Desktop TUI\_X3 Worldtracer Stations

Notice: GOIN24-047

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To: DLM, DUS, RHO, TFS, LPA, MAH, AGA, FNC, FRA, MUC, HAJ, HER, STR, AYT, NWI, WAW, PMI, FUE, ACE, FAO, LCA, TRS, KGS, DJE, XRY, CAG, CFU, BVC, GPA, IBZ, VAR, BOJ, SID, RAK, NBE, NUE, DSS, KSF, LEJ, MLA, FMO, CGN, BCN, HAM, FKB, FCO, RVN

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**Applicability:** **TUIfly Germany (TUI-X3)**

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Dear partner,

On **06NOV**, **TUI Fly Germany (TUI/X3)** will transition to SITA's WorldTracer Desktop version.

Link to new version: <https://desktop2.worldtracer.aero/desktop/index.html#/index/login>

This change will impact the current process in one aspect:

- passengers will now be able to self-track their delayed luggage via a new web link.

The process for creating a PIR process remains unchanged.

Please note that the copy of the PIR has also been updated to inform the passengers on the new web link.

Please make sure the passenger always receives a copy of the PIR.

For any further inquiries, please email [gomsupport@tuifly.com](mailto:gomsupport@tuifly.com).

Kind regards,

TUI Airline Ground Operations