



TUI Airline Ground Operations

Safety Alert

All & Any Ground Damage Events

Notice: GOSA24-013
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To: All Stations
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Applicability: TUI Airways (TOM-BY) / TUIfly Nordic (BLX-6B) / TUI fly Belgium (JAF-TB) / TUI fly Netherlands (TFL-OR) / TUIfly Germany (TUI-X3)

Date of Publication: 21 OCT 2024

Validity Period: 21 OCT 2024 - Until further notice

Dear partner,

All Ground Damage Events Must be Reported Immediately

Aircraft damage can endanger passengers, personnel and aircraft. Other risks include de-pressurisation, structural failure & aircraft loss. Disruptions may also negatively impact safe airline operations.

Even a slight scratch or dent on an aircraft may result in a serious accident. Any aircraft damage discovered or caused **MUST** be reported.

If any damage is found or an irregularity discovered, or where contact with an aircraft has taken place or suspected to have taken place, especially for composite aircraft.

Immediately report it to your supervisor, aircraft maintenance personnel and if available, the flight crew.

Any other abnormalities on the aircraft observed (e.g. obvious damage, fluid leakage, unremoved pitot covers) must be immediately brought to the attention of flight crew, maintenance personnel and the person responsible for supervision.

Refer to operating airline procedures regarding reporting of aircraft damage and the local authority.

	NR (GOM 3.1)		WR (GOM 3.1 & 6.5.2)		CR (GHM1, 9.3.3)
	TOM	BLX	JAF	TFL	TUI
First notification of aircraft ground damage	First notification sent to TUI OCC within 30 minutes of the incident and before the departure of the aircraft	First notification sent to TUI OCC within 30 minutes of the incident and before the departure of the aircraft	First notification sent to TUI OCC within 30 minutes of the incident and before the departure of the aircraft	First notification sent to TUI OCC within 30 minutes of the incident and before the departure of the aircraft	Immediate information towards TOCC.

Kind Regards

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