



TUI Airline Ground Operations

Instruction Notice

Taking an Infant Buggy / Stroller into the cabin

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To: All stations
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Approved by: Jan Timmermans, Head of Network Operations

Applicability: TUI Airways (TOM-BY) / TUIfly Nordic (BLX-6B) / TUI fly Belgium (JAF-TB) / TUI fly Netherlands (TFL-OR)

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Validity Period: 18 SEP 2024 – Until further notice

Dear Check-in Teams, Boarding Gate Teams & Passenger Services,

We have identified an increase of cabin crew reports in relation to infant and child buggies / strollers being brought to the aircraft with customers trying to bring them into the cabin and stow them in the overhead lockers.

There are two rules around buggies in the cabin.

1. The buggy / pushchair counts as one of your approved size cabin baggage and is not an addition.
2. The buggy must comply with our hand baggage policy and not be above the maximum permitted size to be allowed into the cabin.

With reference to the permitted sizes allowed into the cabin, please refer to the baggage policy in the relevant GOM / GHM.

For clarification on our buggy allowance, please **refer to the poster below.**

Kind regards,

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Buggy GO or Buggy NO?



Can I take my travel buggy onboard?



Buggy NO



Buggy GO



Buggy NO



Buggy GO

In all cases a travel buggy is in place of hand luggage, not in addition to your allowance and must conform to hand baggage sizing when folded.