



# TUI Airline Ground Operations Safety Alert

## X3 Safety Alert about Chocking Procedure

Notice: GOSA24-010

Page 1 of 1

To: All Stations  
From: Emilia Apostu, Regulations & Standards Specialist  
Approved by: Nial Mclean, Head of Station Operations  
Kay Bartels, Deputy Nominated Person Ground Operations TUI

**Applicability:** TUIfly Germany (TUI-X3)

Date of Publication: 22 AUG 2024

Validity Period: 22 AUG 2024 – Until further notice

Dear partner,

Please find attached following Safety Bulletin for Chocking procedure of TUIfly Germany for **X3 flights**.

Actual chocking procedures for TUI Airlines are referenced for:

- TUI Airways and TUIfly Nordic in the NR Northern Region GOM in Chapter. 4.2
- TUI fly Belgium and TUI fly the Netherlands in the WR Western Region GOM in Chapter. 4.2
- TUIfly Germany in the GHM Ground Handling Manual Part I in Chapter. 9.2.2.3

Kind regards,

TUI Airline Ground Operations

# SAFETY BULLETIN

## **“Different chocking procedures within TUI Airlines”**

Due to a recent incident, we would like to draw your attention to the X3 chocking procedure as per GHM Part I Chapter 9.2.2.3.

In order to emphasize the importance of following the correct procedures, we would like to share some details of the above mentioned incident which had the potential to result in a more serious consequence:

*“After the aircraft has come to a complete stop at the parking position, the shutdown procedure was completed(...). The bridge was connected to the aircraft. Deboarding was started and after approximately 3 minutes the aircraft nose started to move to the right with an accelerating tendency. Immediately, this movement was interrupted by the captain applying brakes and setting the parking brake. **A distance of 1,5meters between aircraft and bridge was the result.** Deboarding was stopped immediately by the cabin and ground handling recognized the aircraft just had moved(...). After confirmation that nobody was injured the remaining passengers were re-seated and the aircraft was repositioned to the correct deboarding position by a pushback truck(...)”*



# SAFETY BULLETIN

The investigation with the GHA of the affected station is still ongoing to determine the exact circumstances and contributing factors of the incident.

This specific incident highlights that it is imperative to adhere to the processes described in the relevant documentation. (GHM)

**! Please be aware that the chocking procedure currently in place for TUIfly Germany (X3) differs from the procedures of the rest of TUI Airlines !**

TUI fly Safety Management Department