



# TUI Airline Ground Operations Safety Alert

## Ground Operations Safety Bulletin June 2024

Notice: GOSA24-007

Page 1 of 1

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**Applicability:** TUI Airways (TOM-BY) / TUIfly Nordic (BLX-6B) / TUI fly Belgium (JAF-TB) / TUI fly Netherlands (TFL-OR) / TUIfly Germany (TUI-X3)

Date of Publication: 04 JUL 2024

Validity Period: 04 JUL 2024 – Until further notice

Dear partner,

Please find attached TUI Airline's safety poster edition #11 on visual inspection protocol for TUI aircraft holds.

This Safety Alert is primarily for all our Ground Handling service partners, but all other service partners with TUI operational activities are encouraged to display and share as required.

Following receipt of the safety posters, we encourage you to print and prominently display each within all your operational areas, on notice boards and within rest areas, etc. The principal areas of focus are around ramp, check-in, boarding and dispatch activities, but safety posters and bulletins will not just be limited to these areas.

With your assistance, we want to get our safety messages across to all your operational delivery teams and require your support in helping to reduce safety events and reducing the associated risks & trends.

All key operational staff should have full visibility of these safety notices and posters.

We plan to issue safety posters & bulletins monthly and when we identify increased safety risks and trends.

Kind regards,

TUI Airline Ground Operations

# SafeTUI First

## TUI Airline Ground Operations Safety Bulletin

### Visual Inspection Protocol for TUI Aircraft Holds

*This is a critical step in our safety procedures, so please make this protocol a standard part of your operational duties and report any discrepancies immediately.*



**You found an object and are unsure of its purpose or whether it should be on board?**

1. Do not move or handle the object until it has been identified.
2. Inform the crew immediately about the object.
3. Provide a detailed description and location of the object to assist in its identification.

#### Pre-Loading Inspection:

- Conduct a thorough visual inspection of the hold.
- Look for structural damage, such as dents, cracks, or corrosion.
- Check for foreign objects that do not belong in the hold.
- Ensure that the hold is clean and free from debris.
- Verify that all cargo has been removed and that no items have been left behind.  
i.e. Spare Wheels, Empty CSU equipment etc.
- Regularly inspect cargo nets for signs of wear, fraying, or damage.
- Ensure that hooks, buckles, and fasteners are secure and functioning properly.

#### Post-Unloading Inspection:

- Repeat the visual inspection process after unloading.
- Verify that all cargo has been removed and that no items have been left behind.  
i.e. Spare Wheels, Empty CSU equipment etc.
- Inspect for any damage that may have occurred during the unloading process.  
Regularly inspect cargo nets for signs of wear, fraying, or damage.
- Ensure that hooks, buckles, and fasteners are secure and functioning properly.



**Report any potential hazards within the hold before loading and after unloading via IQSMS!**

Recent reports have identified undeclared items, such as a spare wheel that was not offloaded at the correct destination. This wheel traveled for three days because it was assumed to belong in the hold.

