



# TUI Airline Ground Operations

## Safety Alert

### Ground Operations Safety Bulletin February 2024

Notice: GOSA24-002  
Page 1 of 1

To: All stations  
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**Applicability:** TUI Airways (TOM-BY) / TUIfly Nordic (BLX-6B) / TUI fly Belgium (JAF-TB) / TUI fly Netherlands (TFL-OR) / TUIfly Germany (TUI-X3)

Date of Publication: 28 FEB 2024

Validity Period: 28 FEB 2024 – 28 AUG 2024

Dear partner,

Please find attached TUI Airline's safety poster edition #10.

This Safety Alert is primarily for all our Ground Handling service partners, but all other service partners with TUI operational activities are encouraged to display and share as required.

Following receipt of the safety posters, we encourage you to print and prominently display each within all your operational areas, on notice boards and within rest areas, etc. The principal areas of focus are around ramp, check-in, boarding and dispatch activities, but safety posters and bulletins will not just be limited to these areas.

With your assistance, we want to get our safety messages across to all your operational delivery teams and require your support in helping to reduce safety events and reducing the associated risks & trends.

All key operational staff should have full visibility of these safety notices and posters.

We plan to issue safety posters & bulletins monthly and when we identify increased safety risks and trends.

Kind regards,

TUI Airline Ground Operations

# SafeTUI First

## TUI Airline Ground Operations Safety Bulletin

### Loading and Unloading - Top Safety Events for TUI Airline



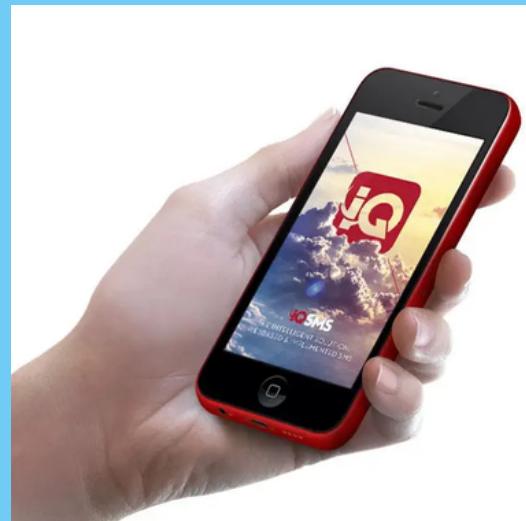
When transporting a load in an aircraft, it must be secured such that:

1. It shall not move during the flight, which could dangerously affect the weight distribution and balance of the aircraft.
2. It shall not cause damage to the aircraft structure or other important parts of the aircraft.
3. It shall not cause damage to another load or become damaged itself.
4. In case of an emergency landing, neither passengers nor crew are injured by the load.



Report any unserviceable net clips, locks or hold nets to the engineer and/or captain.

**And always submit a Safety Report via IQSMS!**



If in doubt, report it!