



# TUI Airline Ground Operations

## Instruction Notice

### INF & child restraint device (CRD) on restricted seats B737-800 & B738 – TUI / X3

Notice: GOIN24-002

Page 1 of 2

To: All Stations  
From: Paul Cowley, Regulations & Standards Specialist  
Approved by: Jan Timmermans, Head of Network Operations  
Nial Mclean, Head of Station Operations  
Kay Bartels, Deputy Nominated Person Ground Operations TUI

**Applicability:** TUIfly Germany (TUI-X3)

Date of Publication: 18 JAN 2024

Validity Period: 18 JAN 2024 – 18 JUL 2024

#### B737- 800 and B738 TUIfly Germany

Dear Check-in & Passenger Services Team,

Vigilance must be taken during check-in for any infants that have been pre-seated and that they have not been allocated any seats as per the restrictions shown below. **If an INF has been pre allocated a restricted seat, then they will have to be re-seated to a seat with no restrictions.**

Infants must either use loop belts connected to the safety belt of the adult's seat or use a child restraint system.

All infants under the age of 2 years must be properly secured by means of an infant seatbelt or be secured in a Child Restraint Device (CRD) which is secured to an aeroplane seat by means of the passenger seatbelt. A CRD is a company provided 'supplementary loop belt', or a passenger supplied device. This adult may hold the infant in their arms and the safety belt of this adult seat shall not strap the infant but only the adult.

- CRDs include supplemental loop belts
- CRDs less than 40 cm (16 inches) wide will fit in aeroplane seats

#### Car Seats (CRD)

For car seats, a window seat is the preferred location. Other locations may be acceptable provided that access to the aisle from any other seat in that seat row is not restricted. The person responsible for the infant / child must occupy an adjacent seat in the same row.

CRD seating in row 1ABC and 2DEF is permitted – preferably using the window seat.

CRD seating is **not permitted** in rows:

- 14, ABC DEF
- 15, ABC DEF
- 16, ABC DEF
- 17, ABC DEF

#### Special Categories of Passengers (SCP)

This includes persons requiring special conditions, assistance and /or devices when carried on a flight shall be considered as SCPs including at least PRMs, infants, unaccompanied children, deportees, inadmissible passengers, and prisoners in custody.

An SCP is only required to travel with an accompanying passenger, when it is evident that the SCP is not self-reliant and carriage could pose a safety risk to himself or other passengers. Refer to table below on information to be provided by SCP category.

#### SCP Category

- Unaccompanied child
- Adult travelling with an infant
- Physically disabled passenger (aided walking)
- Passenger with disability of upper or lower limbs
- Passenger with disability of both upper and lower limbs
- Visually impaired passenger
- Passenger travelling with a recognised assistance dog in the cabin
- Stretcher occupant



# TUI Airline Ground Operations Instruction Notice

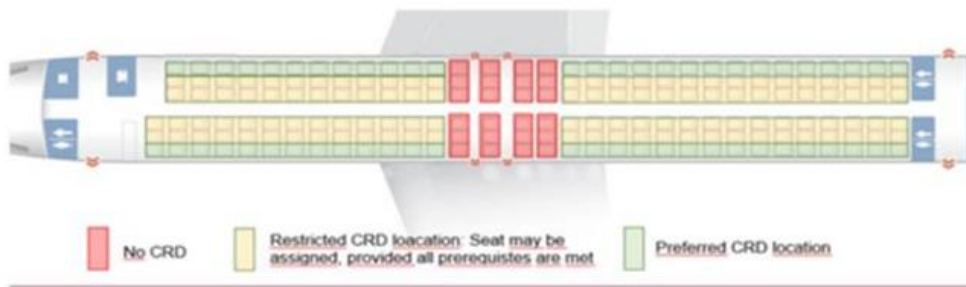
INF & child restraint device (CRD) on restricted seats B737-800 & B738 – TUI / X3

Notice: GOIN24-002  
Page 2 of 2

Boeing B737-800 and B738

## Seating Restrictions

Page 2 of 4



Kind regards,

TUI Airline Ground Operations