



TUI Airline Ground Operations

Instruction Notice

Infant & child restraint device on restricted seats

Notice: GOIN24-001R1

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To: All stations
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Applicability: TUI Airways (TOM-BY) / TUIfly Nordic (BLX-6B) / TUI fly Belgium (JAF-TB) / TUI fly Netherlands (TFL-OR) / TUIfly Germany (TUI-X3)

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Dear Check-in & Passenger Services Team,

Vigilance must be taken during check-in for any infants that have been pre-seated and that they have not been allocated any seats as per the restrictions shown below. If an INF has been pre allocated a restricted seat, then they will have to be reseated to a seat with no restrictions.

Infants must either use loop belts connected to the safety belt of the adult's seat or use a child restraint system.

All infants under the age of 2 years must be properly secured by means of an infant seatbelt or be secured in a child restraint device (CRD) which is secured to an aeroplane seat by means of the passenger seatbelt. A CRD is a company provided 'supplementary loop belt', or a passenger supplied device. This adult may hold the infant in their arms and the safety belt of this adult seat shall not strap the infant but only the adult.

- CRDs include supplemental loop belts
- CRDs less than 40 cm (16 inches) wide will fit in aeroplane seats

Car Seats (CRD)

The car seat will be supplied by the passenger and must be placed on a passenger seat and secured by the passenger seat belt.

For car seats, a window seat is the preferred location. Other locations may be acceptable provided that access to the aisle from any other seat in that seat row is not restricted. The person responsible for the infant/child must occupy an adjacent seat in the same row.

Special Categories of Passengers (SCP)

This includes persons requiring special conditions, assistance and /or devices when carried on a flight shall be considered as SCPs including at least PRMs, infants, unaccompanied children, deportees, inadmissible passengers, and prisoners in custody.

An SCP is only required to travel with an accompanying passenger, when it is evident that the SCP is not self-reliant and carriage could pose a safety risk to himself or other passengers. Refer to table below on information to be provided by SCP category.

SCP Category

- Unaccompanied child
- Adult travelling with an infant
- Physically disabled passenger (aided walking)
- Passenger with disability of upper or lower limbs
- Passenger with disability of both upper and lower limbs
- Visually impaired passenger
- Passenger travelling with a recognised assistance dog in the cabin
- Stretcher occupant

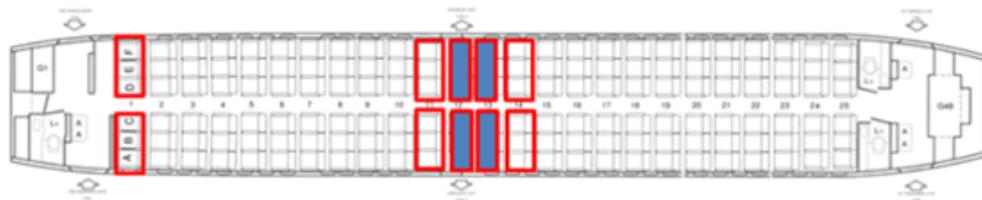


Boeing 737-700 (OO-JAO, OO-JAR & OO-JAS)

Seating Restrictions

CRD and SCP Seating Restrictions (including children under the age of 12 years)

Restriction	Rows
 No CRDs/SCPs	12 BC DE 13 ABC DEF
 No CRDs	1 ABC DEF 11 ABC DEF 14 ABC DEF

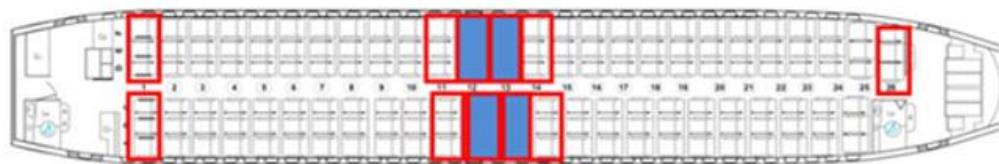


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Boeing 737-700 (OO-JAL)

CRD and SCP Seating Restrictions (including children under the age of 12 years)

Restriction	Rows
 No CRDs/SCPs	12 BC DE 13 ABC DEF
 No CRDs	1 ABC DEF 11 ABC DEF 14 ABC DEF 26 DEF



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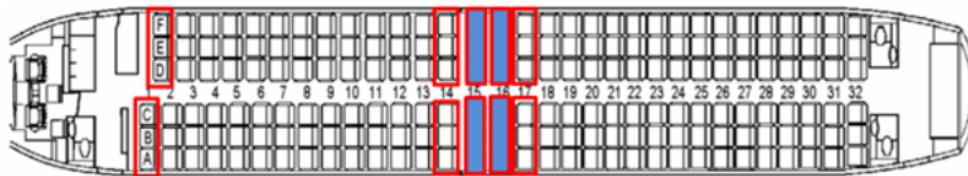
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Boeing 737

Seating Restrictions

Restriction	Rows
No CRDs/SCPs	15 ABC DEF 16 ABC DEF
No CRDs	1 ABC 2 DEF 14 ABC DEF 17 ABC DEF



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E-Jet E195-E2

Seating Restrictions

CRD and SCP Seating Restrictions (including children under the age of 12 years)

Restrictions	Rows
No CRDs and SCPs	14 AC DF 15 AC DF
No CRDs	1 AC DF 13 AC DF 14 AC DF 15 AC DF 16 AC DF 34 AC DF



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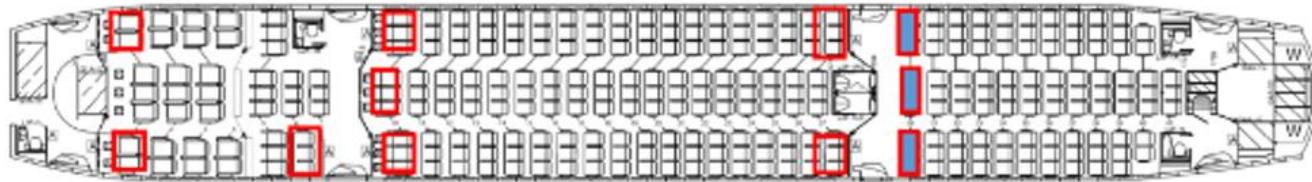
Boeing 787-8 (JAF/TFL) 305 Configuration

Seating Restrictions

CRD and SCP Seating Restrictions (including children under the age of 12 years)

Restriction	300	305
No CRDs/SCPs	30 ABC DEF GHJ	30 ABC DEF GHJ
No CRDs	1 AC GJ 7 AC 10 ABC DEF GHJ 27 ABC GHJ	1 AC GJ 6 ABC 10 ABC DEF GHJ 27 ABC GHJ

305 – Configuration



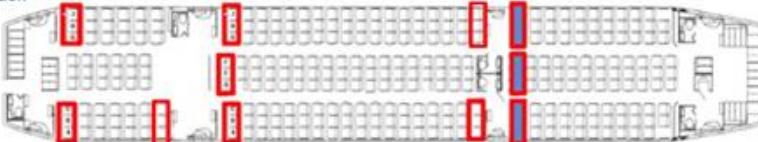
Boeing 787-8 Seating Restrictions

Restriction	300 Passenger Seats	325 Passenger Seats
No CRDs/SCPs	30 ABC DEF GHJ	30 ABC DEF GHJ
No CRDs	1 AC GJ 7 AC 10 ABC DEF GHJ 27 ABC GHJ	1 ABC GHJ 7 ABC 10 ABC DEF GHJ 27 ABC GHJ

300 Configuration



325 Configuration



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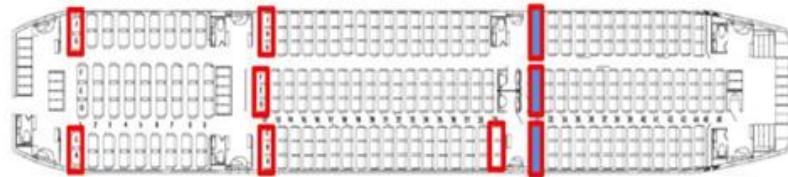
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Boeing 787-9

Seating Restrictions

Restriction	345 Passenger Seats
	32 ABC DEF GHJ
No CRDs/SCPs	
	1 AC GJ 12 ABC DEF GHJ 29 ABC
No CRDs	



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Kind regards,

TUI Airline Ground Operations