



# TUI Airline Ground Operations

## Instruction Notice

### Inadmissible Passengers events to be reported in IQSMS

Notice: GOIN23-050

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**Applicability:** TUIfly Germany (TUI-X3)

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Dear partner,

I trust this message finds you well. We wish to inform you about an important update regarding the reporting of Inadmissible Passengers (INADs) events. These events can now be reported directly in IQSMS as general ground operations reports.

When raising an IQSMS report, you can find the dedicated INAD classification by typing it in the search bar or by selecting the below options from the drop down menus.

The screenshot shows the IQSMS reporting interface. At the top, there is a search bar with the text 'INAD x Search...'. Below the search bar, there are two buttons: 'Search' and 'Clear'. Below these buttons, there is a section titled '... or classify the Report'. This section contains four dropdown menus: 'Kind of Report' (General Ground Operations - TUI), 'Area of Occurrence' (16 - Passenger Convenience), 'Type of Occurrence' (16 - Passenger Convenience), and 'Event Classification' (16.2 - INAD). Below the dropdown menus, there are two buttons: 'Load selected form' and 'Cancel'. Below the 'Load selected form' button, there is a section titled 'Search Results'. This section contains a table with four columns: 'Kind of Report', 'Area of Occurrence', 'Type of Occurrence', and 'Event Classification'. The table has one row with the following values: 'General Ground Operations - TUI', '16 - Passenger Convenience', '16 - Passenger Convenience', and '16.2 - INAD'.

Kind of Report	Area of Occurrence	Type of Occurrence	Event Classification
General Ground Operations - TUI	16 - Passenger Convenience	16 - Passenger Convenience	16.2 - INAD

For more information regarding IQSMS reporting, please consult the GHM Part 1 manual and more specifically, the GOTR23-008R2 Important changes on the reporting process in TUI GHM Part 1 (Rev. 03) located in the TAGO portal ([here](#)).

Thank you for your attention to this matter and please do not hesitate to contact us if you have any questions.

Kind regards,

TUI Airline Ground Operations