



TUI Airline Ground Operations Information Notice

Title:	Online Check-in Window Closing Time Extended to 1 Hour Before STD for TOM and X3 Flights	Reference: GOIN26-022
Validity date:	29 APR 2026 – Until further notice	
To:	All Stations	
From:	Heli Jarvenpaa, Technology Specialist	
Applicability:	TOM-BY / TUI-X3	
References:	Not applicable	

Dear Partner,

We would like to inform all Ground Handling Staff that the online check-in (OCI) closing time for all TOM and X3 flights will be extended to a **standard 1 hour before STD**.

This change will be effective for flights departing and arriving **from April 29 onward** and aligns the OCI time window across all AOCs.

GoNow Users:

- Check-in status will update seamlessly
- Passenger data will reflect the correct status at the time of check-in

Other DCS Users:

- Any online check-in occurring after the original PNL is received will be transmitted via ADL
- The final ADL will be sent at -1 hours before departure
- **Note:** For some local DCS, there is a small risk that last-minute online check-in statuses may not update in the DCS if:
 - The system cannot process ADLs, or
 - There is any delay in receiving the ADL

For any questions or to discuss ADL setup for your station please contact your TUI Station Account Manager or raise an Airport System Incident Report via the TAGO portal.

Feel free to reach out via gopsprojects@tuifly.com in case of any questions on the above.

Kind regards.

TUI Airline Ground Operations