



TUI Airline Ground Operations Information Notice

Title:	Newskies System Upgrade Notice: Transition to GoNow 5.2	Reference: GOIN25-070
Validity date:	01 December 2025 – Until Further Notice	
To:	All Stations	
From:	Heli Jarvenpaa, Technology Specialist Ground Operations	
Applicability:	TOM-BY / BLX-6B / JAF-TB / TFL-OR / TUI-X3	
References: (If Applicable)	n/a	

Dear Partners,

We would like to inform all Ground Handling Staff that **NewSkies** application will undergo an important version upgrade on **December 4th**. During this upgrade, the currently used Departure Control System **GoNow 4.7** will be discontinued and fully replaced by **GoNow 5.2**.

GoNow 5.2 is already available in all stations using GoNow, and all GHAs have been requested to start using version 5.2 in their daily operations. **If your station is still operating on GoNow 4.7, please start using GoNow 5.2 immediately.**

NewSkies Upgrade Schedule

- **Date:** Wednesday, 4 December
- **Time:** 00:00–04:00 (UTC)

During the upgrade window, GoNow 5.2 will remain available for operations. No significant impact is expected. However, please be aware that temporary slowness or intermittent connectivity issues may occur. If you experience more severe issues or system unresponsiveness, please raise an Airport System Incident through the TAGO Portal and inform TOCC.

Important Notes

- After the upgrade, GoNow 4.7 will no longer be operational and cannot be used
- This upgrade does not introduce new functionalities in GoNow 5.2
- Please report any issues related to GoNow 5.2 via the TAGO Portal as an *Airport System Incident Report*

If you have any questions regarding this upgrade, please contact gopsprojects@tuifly.com.

Kind Regards

TUI Airline Ground Operations

Any questions please contact gomsupport@tuifly.com