



TUI Airline Ground Operations Safety Alert

Title:	Preconditioned Air, Approval Before Connection to Aircraft	Reference: GOSA25-004
Validity date:	22 August 25 – Until Further Notice	
To:	All Stations	
From:	Paul Cowley, Regulations & Standards Specialist	
Applicability:	TOM-BY / BLX-6B / JAF-TB / TFL-OR / TUI-X3	
References: (If Applicable)	NR & WR GOM 4.1.4.2. CR GHM 9.2.3.2.3.	

Dear Partner,

Cooling/Heating Units and Preconditioned Air (ACU)

B737 & B787

IMPORTANT:

This notice was previously an information notice has been re-issued after several occasions when pre-conditioned air has been connected without the flight crew being notified or giving their approval. This has resulted in an increase of safety reports about possible aircraft damage.

Before supplying cooling or heating air by an external source, you MUST first notify the flight crew and obtain approval before connecting the hose to the air conditioning connector on the aircraft.

The aircraft will then be configured by the flight crew for Pre-Conditioned Air intake (PACKS off).

If the flight crew are unaware and haven't configured the aircraft as above, damage to the aircraft equipment is highly likely and can occur.

The crew will make sure that at least one cabin access door is open and remains open during air unit operation.

Thank you.

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