



# TUI Airline Ground Operations Safety Alert

## Re / defueling with passengers embarking, on board or disembarking

Notice: GOSA25-003

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To: All stations  
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**Applicability:** TUI Airways (TOM-BY) / TUIfly Nordic (BLX-6B) / TUI fly Belgium (JAF-TB) / TUI fly Netherlands (TFL-OR) / TUIfly Germany (TUI-X3)

Date of Publication: 16 MAY 2025

Validity Period: 19 MAY 2025 – UFN

### Re / defueling with passengers embarking, on board or disembarking

Note: As follow-up to a finding that was issued to one of the TUI Airlines, please find below a reminder on the establishment of two-way communication when fueling with passengers embarking, on board or disembarking.

The Pilot-in-Command of the flight will decide and instruct the GSP whether to let the passengers embark, stay onboard or disembark during re/defueling operations. The GSP agent shall provide local restriction information, including the need of fire services, equipment, etc., to the Pilot-in-Command.

A two– way communication must be established and must remain available by the aircraft interphone system or other suitable means as decided by the Commander between the person supervising (Flight Crew or Ground Crew) the re/ defueling and the Flight Crew Member on board the aircraft and the involved personnel shall remain within easy reach of the system of communication.

#### REF:

NR & WR GOM 3.2.3

CR GHM 9.2.6.4

Thank You

Kind regards,

TUI Airline Ground Operations