B737-700, B737-800 NG & B737-8 MAX Single Engine Taxi Out (SETO) SUSPENDED, NOT USED

Notice: GOIN25-004

To:	All stations
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Applicability: **TUI Airways (TOM-BY) / TUIfly Nordic (BLX-6B) / TUI fly Belgium (JAF-TB) / TUI fly Netherlands (TFL-OR) / TUIfly Germany (TUI-X3)**

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ATTENTION:

TUI Pushback Ground Crews and Headset Operators

B737-700, B737-800 NG & B737-8 MAX

Previously, TUI has adopted the single engine taxi out (SETO) departure process across the B737 fleet.

The B737 fleet has suspended the use of SETO and 2 engine starts will always occur before the request to "DISCONNECT" occurs.

Depending on the length of the pushback, the second engine start may not have begun, or the engine may be in the process of starting when the pushback is completed with the parking brake set, therefore a delay can be anticipated until the second engine has completed its start sequence.

The B737-8 MAX engine start time.

These engines go through a motoring cycle as part of the start process and the warmer the engines are, the longer it takes to start. Generally, they can take much longer to start on the return sector, especially from hotter climates.

This can lead to an engine start time of >2 minutes and because of the previous SETO process used, headset operators have been disconnecting during this process as there is an assumption that the flight crew have completed the engine start process and are waiting for the all clear signal.

It is required for headset operators to remain connected to the aircraft until the flight crew inform the headset operator that the engines have been started, and that the headset can be disconnected.

Kind regards,

TUI Airline Ground Operations

For questions contact gomsupport@tuifly.com