



TUI Airline Ground Operations Instruction Notice

Go-Live Movement Message Enhancement Through TUI ACARS Data

Notice: GOIN25-001

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To: All stations
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Applicability: TUI Airways (TOM-BY) / TUIfly Nordic (BLX-6B) / TUI fly Belgium (JAF-TB) / TUI fly Netherlands (TFL-OR) / TUIfly Germany (TUI-X3)

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Dear Partner,

We are pleased to announce that we have successfully gathered feedback from the survey that was sent out in **GOIN24-059 regarding the transition to our enhanced movement messaging (MVT) initiative**. We deeply appreciate your time and effort in completing the survey and for your cooperation throughout this process.

Starting Thursday, 23 January 2025 at 10:00 CET, all ground handlers who completed the survey will begin receiving live ACARS data via their preferred channel (SITA or email) for all TUI aircraft. This marks an important milestone in enhancing the accuracy of movement messages. ***Please note, however, that live ACARS data will not be provided for External Capacity Providers (Wet leased aircraft by TUI from other operations).***

To ensure the full benefit of this enhancement, you must base the block times (on-blocks and off-blocks) on the ACARS data provided by TUI. This approach will help guarantee the accuracy and consistency of MVT messages, further streamlining communication and operational efficiency for all parties involved.

For your reference, the live ACARS data will be provided in the following format:

Arrivals:

Aircraft Registration, Date, Flight Number, Airport IATA Code Origin, Airport IATA Code Destination

ARR: ALDT / AIBT

Departures:

Aircraft Registration, Date, Flight Number, Airport IATA Code Origin, Airport IATA Code Destination

DEP: AOBT / ATOT

As outlined in our previous communication, this improvement is designed to deliver greater accuracy and reliability, benefiting the entire operation. We remain committed to supporting you during this transition and will continue to provide guidance to ensure a seamless integration of the ACARS data into your MVT messaging processes.

Once again, we sincerely thank you for your support and collaboration. If you have any further questions or require assistance, please do not hesitate to reach out to gomsupport@tuifly.com.

Kind regards,

TUI Airline Ground Operations