

## Baggage Allowance & Excess Baggage Policy

Effective **August 17, 2025**, Oman Air Implement **New Airport Excess Baggage Fees**. These changes are applicable on Oman Air Excess Baggage Policy as following:

### ▪ Airport Prices Policy Updates:

#### 1. Price Revised For:

- 1Kg Standard Baggage
- 23Kg Special Baggage
- 32Kg Large Special Baggage
- Live Animal (Pet on Hold)

2. **Year-Round Pricing:** Excess baggage fees will remain consistent throughout the year, eliminating seasonal pricing variation.

### ▪ Check-in Baggage Allowance

The table below presents the policy, differentiated by Cabin Class and Brand Fare.

\*Subject to change as per commercial strategies

Business Studio	Business Flex	Business Comfort	Economy Flex	Economy Comfort	Super Saver
<b>60 KGs</b>	<b>50 KGs</b>	<b>40 KGs</b>	<b>30 KGs</b>	<b>20 KGs</b>	<b>0 KGs</b>

### ▪ Sindbad Members

Our Sindbad number will be eligible for extra weight allowance based on tire level.

\*Subject to change as per commercial strategies

Tire	Gold Members	Silver Members	Blue Members
<b>Sindbad Card Level</b>			
<b>Baggage Allowance</b>	<b>15 Kg</b>	<b>10 Kg</b>	<b>0 Kg</b>
<b>Baggage Allowance Business Class &amp; Business Studio</b>	<b>15 Kg</b>	<b>10 Kg</b>	<b>0 Kg</b>

\* The extra baggage allowance will be applicable to all fare types, including Super Saver, for Sindbad GLD& SIL members, as well as Other Airline EMD, SPH, and RBY members.

CONFIDENTIAL	Issue Date: 17 August 2025	Version: Airport EXB Policy_V2.4.4	Page: 1 of 11
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## Baggage Allowance & Excess Baggage Policy

### Hand Luggage

1. **Business Class & Business Studio:**
  - 2 Hand Luggage - 7 Kg each
2. **Economy Class:**
  - 1 Hand Luggage – 7 Kg Maximum

### ▪ Excess Baggage Categories

#### 1. (1Kg) Excess Baggage:

- The new charges will be Per (1) Kg Concept with no limitation on the number of pieces. Note: The price list is on the following pages.
- The **Standard Baggage Specifications** are:

Max Weight	Length / Width / Height
30 Kg	Total of 159 CM

#### 2.1. Sport Equipment, Musical Instrument, Filming Equipment's, TV Screens:

- Special baggage will be considered as a part of baggage allowance if matches the Standard Baggage specifications (Total Dimensions Up to 159 CMs).
- All Sports equipment can be accepted as check-in baggage as long as it does not exceed the baggage allowances selected on the ticket and is within the total dimensions of 159 cm (Width + Depth + Length). For anything bigger than the dimensions mentioned above, the equipment will be subject to additional charges as per 23Kg Special Baggage or 32Kg Large Special Baggage.
- Golf bags are permitted as checked baggage, provided they fall within the baggage allowance specified on the ticket. There are no restrictions on the dimensions of the golf bag. However, any weight exceeding the allowed limit will incur an excess baggage fee, charged per (1) Kg.
- When Baggage exceeds Standard Baggage Specification considered to be **Special Baggage** which includes children's strollers, sports equipment, musical instruments, Filming Equipment, TV Screens other odd-sized items.

#### 2.2. Special Baggage Scenarios:

- Special Baggage within Weight Allowance:
  - i. No Extra Charges Apply if the Weight and Dimensions matches Standard Baggage Specification.
  - ii. If the Special Baggage dimension exceeds 159 Up to 210 CMs, Special Baggage Rates Apply. Note: The price list is on the following pages.

CONFIDENTIAL	Issue Date: 17 August 2025	Version: Airport EXB Policy_V2.4.4	Page: 2 of 11
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- If a passenger has a combination of Standard and Special check-in Baggage that exceeds the total Weight allowance:

- i. Standard check-in baggage takes priority in the check-in process. If the total weight of all baggage exceeds the free baggage allowance, additional fees will apply to any special or large special baggage.

- If the passenger's baggage consists of only Special Baggage:

- i. If the baggage meets the standard weight and size limits, it will be considered within the baggage allowance

- ii. If the baggage exceeds the baggage allowance, will incur fees for special or large special baggage

- iii. If baggage exceeds Standard baggage dimensions, Oversized Baggage fees apply: P.S: The price list is on the following pages.

Oversized Baggage	Length / Width / Height
	<b>From 160 - 210 CM</b>

- iv. If baggage Over 210 CM will be considered as **large special baggage**, Fees apply.

Large Special Baggage	Length / Width / Height
	<b>SUM of 292 CM</b>

- v. **Large Special Baggage (32 kg, 292 cm):** With prior approval from Oman Air, can be accepted. However, Standard Excess Baggage rates will apply (per 1Kg)

### 3. (32Kg) Large Special Baggage exceeding standard dimensions total of 210 CMs:

- a. **Size Restrictions:** The total dimensions of these items must not exceed 292 cm.
- b. **Packaging:** Special equipment, including bicycles, golf bags, and big boxes should be securely packed in sturdy, custom-made boxes.

### 4. TV Screens:

- a. **Up to 43 Inches:** TV screens within this size range can be included in baggage allowance. Any excess weight will be charged per 1Kg.
- b. **44-55 Inches:** TV screens in this size range will incur specific charges as outlined in the table below.
- c. **Over 55 Inches:** TV screens larger than 55 inches must be shipped as cargo.

### 5. Pet In Hold:

- a. Pets cannot be Included as a part of baggage allowance.
- b. Fees will apply for all pets traveling in the cargo hold.

CONFIDENTIAL	Issue Date: 17 August 2025	Version: Airport EXB Policy_V2.4.4	Page: 3 of 11
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CONFIDENTIAL	Issue Date: 17 August 2025	Version: Airport EXB Policy_V2.4.4	Page: 4 of 11
<b>CONTROLLED VERSION OF THIS DOCUMENT IS AVAILABLE IN ORGANIZATION FOLDER. ANY PRINTED COPIES ARE UNCONTROLLED</b>			

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<b>CONFIDENTIAL</b>	Issue Date: 17 August 2025	Version: Airport EXB Policy_V2.4.4	Page: 5 of 11
<p><b>CONTROLLED VERSION OF THIS DOCUMENT IS AVAILABLE IN ORGANIZATION FOLDER. ANY PRINTED COPIES ARE UNCONTROLLED</b></p>			

## Baggage Allowance & Excess Baggage Policy



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CONFIDENTIAL	Issue Date: 17 August 2025	Version: Airport EXB Policy_V2.4.4	Page: 6 of 11
<p><b>CONTROLLED VERSION OF THIS DOCUMENT IS AVAILABLE IN ORGANIZATION FOLDER. ANY PRINTED COPIES ARE UNCONTROLLED</b></p>			

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CONFIDENTIAL	Issue Date: 17 August 2025	Version: Airport EXB Policy_V2.4.4	Page: 7 of 11
<b>CONTROLLED VERSION OF THIS DOCUMENT IS AVAILABLE IN ORGANIZATION FOLDER. ANY PRINTED COPIES ARE UNCONTROLLED</b>			

## Baggage Allowance & Excess Baggage Policy

### Pet in Hold



Small Kennel with Pet	
Weight	Length  Width   Height
23 Kg	Sum of 203 CM

Medium Kennel with Pet	
Weight	Length  Width   Height
45 Kg	Sum of 250 CM

Large Kennel with Pet	
Weight	Length  Width   Height
75 Kg	Sum of 292 CM

From	GCC	ISC	MENA	APAC	EU	Domestic
Domestic						\$ 113
GCC	\$ 150	\$ 150	\$ 169	\$ 188	\$ 219	
ISC	\$ 150	\$ 150	\$ 169	\$ 188	\$ 219	
MENA	\$ 169	\$ 169	\$ 169	\$ 188	\$ 219	
APAC	\$ 188	\$ 188	\$ 188		\$ 219	
EU	\$ 219	\$ 219	\$ 219	\$ 219		

From	GCC	ISC	MENA	APAC	EU	Domestic
Domestic						\$ 260
GCC	\$ 250	\$ 250	\$ 281	\$ 313	\$ 375	
ISC	\$ 250	\$ 250	\$ 281	\$ 313	\$ 375	
MENA	\$ 281	\$ 281	\$ 281	\$ 313	\$ 375	
APAC	\$ 313	\$ 313	\$ 313		\$ 375	
EU	\$ 375	\$ 375	\$ 375	\$ 375		

From	GCC	ISC	MENA	APAC	EU	Domestic
Domestic						\$ 313
GCC	\$ 438	\$ 438	\$ 500	\$ 625	\$ 750	
ISC	\$ 438	\$ 438	\$ 500	\$ 625	\$ 750	
MENA	\$ 500	\$ 500	\$ 500	\$ 625	\$ 750	
APAC	\$ 625	\$ 625	\$ 625		\$ 750	
EU	\$ 750	\$ 750	\$ 750	\$ 750		

CONFIDENTIAL

Issue Date: 17 August 2025

Version: Airport EXB Policy\_V2.4.4

Page: 8 of 11

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## Baggage Allowance & Excess Baggage Policy



### Baggage Products Availability

Baggage Type	Airports	ATOs*	Online	Other Channels**
1Kg	✓	X	X	X
5Kg	X	✓	✓	✓
10Kg	X	X	✓	✓
20Kg	X	X	✓	✓
Special Baggage Large Special Baggage	✓	✓	✓	✓
TV Screen	✓	✓	X	X
Pet in Hold	✓	✓	X	✓

\* ATOs: Muscat & Salalah only

\*\*Other Channels: Call Center, Sales offices, (NDC) Direct Travel Agencies and Indirect Travel Agencies

#### Important Notes:

- Airport Channels shall offer only **1Kg** (weight system charges) through Digital Workspace.
- Airports shall use Digital Workspace for automated baggage calculation for all scenarios.
- Options: **10Kg** and **20Kg** are only available at pre-paid channels.

#### **Baggage Overriding:**

- The maximum weight that can be overridden for a passenger's baggage is **1Kg** per passenger.
- More than **1Kg** overriding must be approved by the station duty manager.
- Overriding excess baggage without proper justification could result in disciplinary action.

#### **Digital Workspace Restrictions:**

- Prepaid baggage will be automatically calculated in baggage allowance when using Digital Workspace.

CONFIDENTIAL	Issue Date: 17 August 2025	Version: Airport EXB Policy_V2.4.4	Page: 9 of 11
<b>CONTROLLED VERSION OF THIS DOCUMENT IS AVAILABLE IN ORGANIZATION FOLDER. ANY PRINTED COPIES ARE UNCONTROLLED</b>			

## Baggage Allowance & Excess Baggage Policy



### Annex 2 – Offline Destination Prices

#### Interline Excess Baggage

For stations using Digital Workspace, the system should automatically calculate the applicable excess baggage charges in most cases. These charges could differ from Oman Air's as the system will apply the charges for the Most Significant Carrier.

In case if the station is not using Digital Workspace or the system didn't return any excess baggage rates, then the following rules to be applied:

#### Destinations within Oman air Operating regions

If the destination is within Oman Air operating region, then apply the Per 1 KGs charges in Annex 1.

#### Offline Destinations

Offline Destination are defined as below:

- ✓ Americas
- ✓ Australia
- ✓ Singapore
- ✓ Japan
- ✓ Fiji
- ✓ Finland
- ✓ Morocco
- ✓ Spain

For offline Destination, 1 KGs rate is not applicable, however the applicable prices are **per Piece Concept**.

CONFIDENTIAL	Issue Date: 17 August 2025	Version: Airport EXB Policy_V2.4.4	Page: 10 of 11
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If a passenger is travelling to an offline destination falling under the above-mentioned regions with excess Weight and incases if Digital Workspace is not available or doesn't return any rates, excess piece concept charges apply as below:

- Below charges applies as per the diagram below.

Up to 20 KG Bag	Special Bag	Large Special Bag
OMR 115	OMR 130	OMR 185

<b>CONFIDENTIAL</b>	Issue Date: 17 August 2025	Version: Airport EXB Policy_V2.4.4	Page: 11 of 11
<b>CONTROLLED VERSION OF THIS DOCUMENT IS AVAILABLE IN ORGANIZATION FOLDER. ANY PRINTED COPIES ARE UNCONTROLLED</b>			