

OPERATIONAL MEMO

Memo #	OM-186
Title	VT100/eRes – Change from Citrix/Netterm to Citrix Cloud
Date of Issue	8 th January 2025
Written by	Karena Wright
Reviewed by	Ground Ops customer team

The contents of this document are highly confidential and must not be shared with anyone else, except strictly for the purposes of providing ground handling services to easyJet. Copyright and all other intellectual property rights in the material belong to easyJet Airline Company Limited.

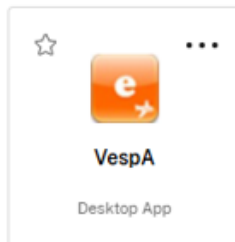
Reason for Issue

This is to advise all users who use Citrix and Netterm platforms to access VT100/eRes, that we are moving away from the previously used Citrix and Netterm for VT100/eRes.



eRes - NEW

And onto the new Citrix Cloud using a new Terminal Emulator 'VespA' for VT100/eRes.

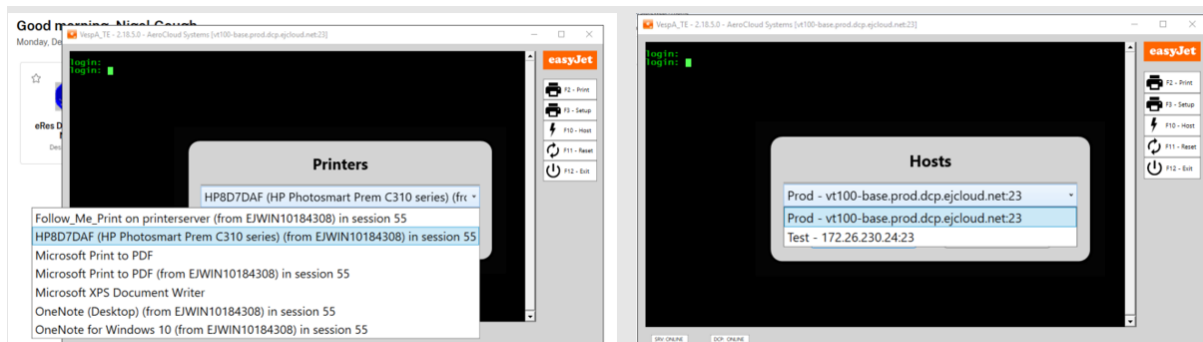


Details

The New URL for Citrix to be used is easyJetcitrix.cloud.com

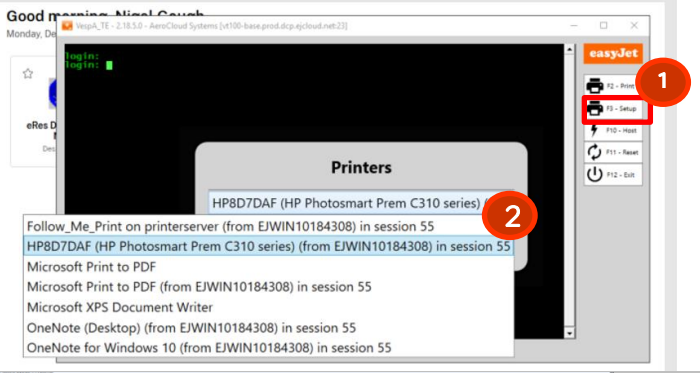
There are two main changes to the new VespA TE.

1. The way you select a printer.
2. Choosing the environment Production / Train (Test)



OPERATIONAL MEMO

easyJet

How to select a printer	1- Command F3 (Setup) 2- select printer from drop down list	
How to change between Production (PROD) and TraineRes (Test) environments	1- Command F10 (Host) 2- select environment from drop down list	

Every airport will need to start using the new URL and VespA TE as soon as possible.