

# OPERATIONAL MEMO

Memo #	OM184
Title	New Style Web Boarding Pass
Date of issue	11/12/2024 December 11, 2024
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Reviewed by	GO Customer Operations

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## Reason for Issue

This is to provide a visual example of the new style web boarding pass.

## Details

This is to advise all airports that over the coming months this new style web boarding pass will be used by customers.

It will initially start from LTN and LGW from 12<sup>th</sup> December, but you will start to see this on other routes.

Over the last few months, there have been a number of checks carried out to ensure it works in all areas of the airport.

For a period of time, you will see a mixture of current and new style boarding passes, and they are both acceptable.

Please see below an example of the new style web boarding pass.



