

# OPERATIONAL MEMO

Memo #	OM-177
Title	New Artwork for Delays Cancellation Leaflets
Date of Issue	16 <sup>th</sup> Sep 2024
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Reviewed by	Customer Ops Team

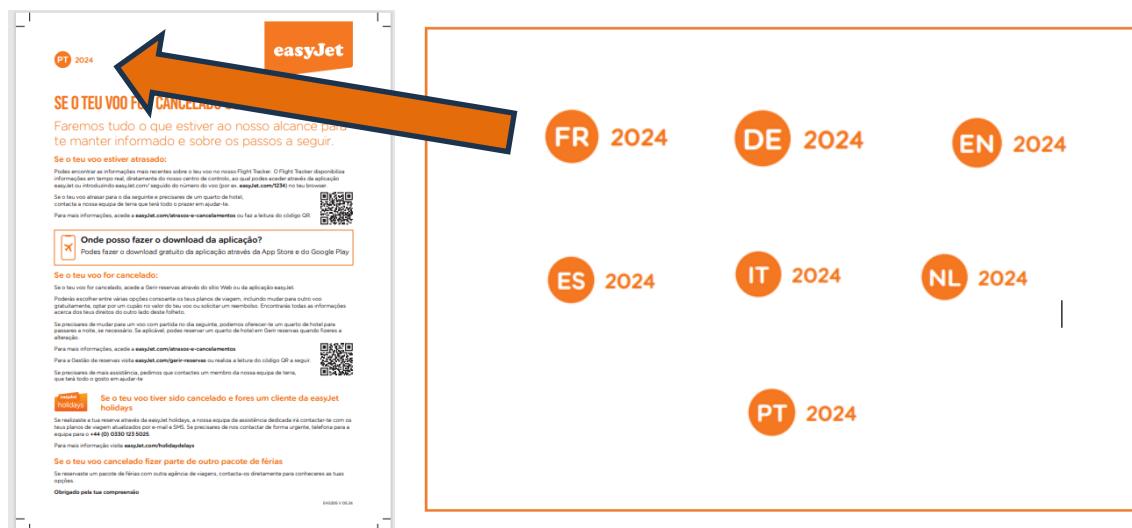
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## Reason for Issue

To inform teams regarding the new artwork for the Delays & Cancellation leaflets and actions to be taken.

## Details

The new artwork for the Delays & Cancellation leaflets in all languages will now include the following version reference in the top right-hand corner to ensure easy identification:



New Delays & Cancellation leaflets will be sent to your stations. Upon receiving the new leaflets, please ensure that all old-style Delays & Cancellation leaflets (Version 2022) are destroyed and not used at your airports.

Additionally, all future orders for these leaflets must be placed on the Cubiquity portal according to your ordering schedule.

Please ensure only the 2024 version is used at your airport.