

SI # 327

Title Passenger Boarding Device Markings

OPR #	806	Issue Date:	13/02/26	Effective Date:	17/03/26	Valid Until:	UFN
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Written By:	eJ GO QSI Team	Approved By:	eJ GO Nominated Persons
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Reason for Issue:

To support ground crew in the safe positioning of passenger boarding devices (e.g steps, airbridge or aviramp), a trial is being conducted on three aircraft to evaluate the effectiveness of new boarding device alignment markings.

The markings consist of black horizontal lines positioned below doors D1L and D2L (See appendix A).

The objective of this trial is to reduce the number of passenger boarding device repositioning events and thereby minimise the risk of falls from height.

The following aircraft are included in the trial:

G-EZFY (A319 – effective 17/03/2026)

G-UZMM (A321- effective 24/03/2026)

G-EJCV (A320-180D – effective 10/04/2026)

Note: The above dates are subject to change pending changes to maintenance schedule

Where the trial markings are present on the aircraft:

- Ground crew are responsible for positioning the passenger boarding device within the approved vertical movement range.
- The boarding device platform must be positioned **at either the upper or lower black horizontal lines** marked on the fuselage:
 - The boarding device shall be positioned at the upper line when the aircraft arrives with passengers and baggage loaded.
 - The boarding device shall be positioned at the lower line when the aircraft is empty (no passengers and baggage loaded)
- Note: Where boarding devices are fitted with auto levelling devices it may be required to position the stairs outside the upper black horizontal line, the platform must not exceed the lower line.

GHM Amendments:

Section	Title	Details
3.1.3.6	Passenger Stairs	(h) Section added

(h) Passenger stairs and Aviramps shall be positioned **at either the upper or lower black horizontal lines** marked on the fuselage.

- The boarding device shall be positioned at the upper line when the aircraft arrives with passengers and baggage loaded.

This SI makes a change to the published Ground Handling Manual (GHM). The SI folder (physical/electronic) must have this instruction placed in it until its effective end date. easyJet manager, GHP & other parties must ensure effective implementation of this SI at a local level. The accountable staff member at each airport must confirm to their easyJet Manager that the SI has been understood and embedded with all applicable Ground Crew. Local cascade may include some or all of the following:

- a signed read and brief, regular team briefing sessions to ensure Ground Crew understand SI content
- specific training and assurance of content comprehension by Ground Crew
- review of local audit checklists & training material to include any changes

- The boarding device shall be positioned at the lower line when the aircraft is empty (no passengers and baggage loaded).

Note: Where boarding devices are fitted with auto levelling devices it may be required to position the stairs outside the upper black horizontal line, the platform must not exceed the lower line.

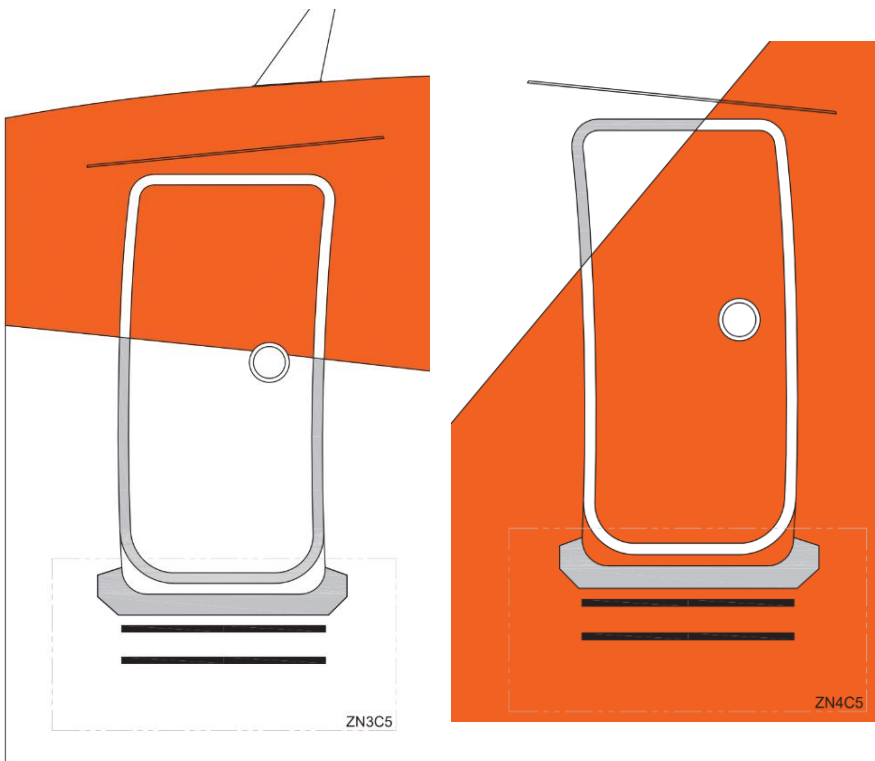
Section	Title	Details
3.1.3.5	Passenger Boarding Bridge	(m) Section added

(m) Passenger Boarding Bridges (PBB) shall be positioned **at either the upper or lower black horizontal lines** marked on the fuselage.

- The boarding device shall be positioned at the upper line when the aircraft arrives with passenger and baggage loaded.
- The boarding device shall be positioned at the lower line when the aircraft is empty (no passengers and baggage loaded).

Note: Where boarding devices are fitted with auto levelling devices it may be required to position the stairs outside the upper black horizontal line, the platform must not exceed the lower line.

Appendix A



This SI makes a change to the published Ground Handling Manual (GHM). The SI folder (physical/electronic) must have this instruction placed in it until its effective end date. easyJet manager, GHP & other parties must ensure effective implementation of this SI at a local level. The accountable staff member at each airport must confirm to their easyJet Manager that the SI has been understood and embedded with all applicable Ground Crew. Local cascade may include some or all of the following:

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