

SI #	326
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Title	UK Only Domestic and Common Travel Area (CTA) Flights – Veterans Digital ID
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OPR #	962	Issue Date:	05/03/2026	Effective Date:	IMMEDIATE	Valid Until:	UFN
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Written By:	Justine Everett, Immigration Manager	Approved By:	DS, VG, FC, HM
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GHM Amendments:

Section	Title	Details
1.1.5.3	UK Domestic including Common Travel Area (CTA) Flights (include this update in current table)	As below

Reason for Issue:

The UK Ministry of Defence issues ex-service personnel with a Veterans ID card. This has recently been updated to include a Digital Veterans ID card and easyJet is proud to accept Veterans Digital ID on all UK Domestic and Common Travel Area flights (JER, GUE and IOM) only.

Details

Customers can present officially issued photographic ID for travel on both UK domestic and CTA services, such as a driving licence, veterans card, bus pass, library card etc.

In addition, we allow digital photographic ID issued to Forces Veterans.

The digital Veterans ID should be valid for the date of travel and show the customers photo as well as name to ensure it matches the booking:



- Armed forces Identity Card for serving personal or HM Armed Forces Veteran ID card including digital version

How to check the digital Veteran Card

The digital Veteran Card is a valid form of veteran status verification that can be used alongside, or in place of, the physical HM Armed Forces Veteran Card.

There are five simple steps to checking the digital card:

- 1 Check the **information** is complete on the card, including service number, name, date of birth, and that it is not expired. An expired card won't show the photo of its owner (see image below).
- 2 Check the **picture** on the card matches the person presenting it.
- 3 If your eligibility criteria is limited by service, check the **'Service'** field. Some veterans have served in more than one service, so you may require additional evidence from them.
- 4 Look for the official Ministry of Defence logo and the GOV.UK crown in the bottom border. If needed, ask the person to scroll down to view the crown.
- 5 Check the **live clock** on the bottom border matches the current time.

An expired card will have a distinct appearance:

HM Government

This SI makes a change to the published Ground Handling Manual (GHM). The SI folder (physical/electronic) must have this instruction placed in it until its effective end date. easyJet manager, GHP & other parties must ensure effective implementation of this SI at a local level. The accountable staff member at each airport must confirm to their easyJet Manager that the SI has been understood and embedded with all applicable Ground Crew. Local cascade may include some or all of the following:

- a signed read and brief, regular team briefing sessions to ensure Ground Crew understand SI content
- specific training and assurance of content comprehension by Ground Crew
- review of local audit checklists & training material to include any changes