

MESSAGE OF THE MONTH – MARCH 2026

# GO SAFE

AND ENSURE CUSTOMERS BOARD THE CORRECT AIRCRAFT

**During boarding Ground Crew must ALWAYS:**

- Ensure customers are processed correctly by remaining vigilant when scanning boarding passes for any possible system alerts
- Ensure gate announcements are clear and can be heard
- Check airport screens are working and report it if they are unserviceable
- Check airport signage and wayfinding to boarding gates is clear and report if this could be improved
- Supervise customers on the ramp to ensure they board the correct aircraft once they have left the gate
- Make sure that the route between gate and aircraft is secure
- Ensure the correct TOB is passed to the TCO/Dispatcher



SCAN HERE TO WIN A PRIZE



**GO SAFE**  
TOGETHER AND ON TIME

**easyJet**