

SM #	219
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Title	Change to passenger weights and classification in eRes
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OPR #	1056	Issue Date:	05/03/26	Effective Date:	08/03/26	Valid Until:	UFN
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Written By:	Airport Ops IT	Approved By:	eJ GO Nominated Persons
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Reason for Issue: - FOR INFORMATION ONLY

Previously, the eRes reports were designed to convert all children aged 12 and above into adult male passengers across multiple outputs, including Gender Count, Flight Closure, PNL reports, and PNL/ADL messages.

This conversion logic did not consider the gender specified in the travel document. As a result, adult gender counts were inaccurate, particularly leading to underreporting of female adult passengers.

The child-to-adult conversion logic has now been enhanced. For children aged 12 and above, the system detects the gender directly from the travel document details. If travel document data is unavailable, fallback age-based logic is applied which classifies them as an adult male.

This enhancement ensures accurate classification of both male and female adult passengers across all affected eRes reports and messages.

Details:

Gender Count Report Change:

Example booking with 5 passengers: 1 adult and 4 children. Out of the 4 children, 1 child is below 12, so they remain classified as CHD. The remaining 3 children are aged 12 or above, so they are converted to adults based on travel document gender 1 is counted as an adult female and 2 are counted as adult males.

Before change in Gender count Report:

```

easyJet Airlines
Flight Report
-----
Flight for: 10-Feb-26 EZY           Dep. 22:00  Arv. 23:00
Flight Key: 20260210LGWAMS2289    LGW         AMS
-----
Total Manifested:   5 Male: 4   Female: 0   Child: 1   Infant: 0
Total Checked-in:  0 Male: 0   Female: 0   Child: 0   Infant: 0
-----
Total SBY Manifested: 0 Male: 0   Female: 0   Child: 0   Infant: 0
Total SBY Checked-in: 0 Male: 0   Female: 0   Child: 0   Infant: 0
-----

```

After change Gender count Report:

```

easyJet Airlines
Flight Report
-----
Flight for: 10-Feb-26 EZY           Dep. 22:00  Arv. 23:00
Flight Key: 20260210LGWAMS2289    LGW         AMS
-----
Total Manifested:   5 Male: 3   Female: 1   Child: 1   Infant: 0
Total Checked-in:  0 Male: 0   Female: 0   Child: 0   Infant: 0
-----
Total SBY Manifested: 0 Male: 0   Female: 0   Child: 0   Infant: 0
Total SBY Checked-in: 0 Male: 0   Female: 0   Child: 0   Infant: 0
-----

```

PNL Report Change:

Example booking with 5 passengers: 1 adult and 4 children. Out of the 4 children, 1 child is below 12, so they remain classified as CHD. The remaining 3 children are aged 12 or above, so they are converted to adults based on travel document gender 1 is counted as an adult female and 2 are counted as adult males.

Before PNL Change

```
PNL
EZY2289/10FEB LGW PART1
-AMS5Y
1GAUTAM/ANUTOSHMR .R/CKIN 0HB0KG5PAX
.R/DOCS
HK1/P/IND/3232/IND/20JAN10/M/20JAN50/GAUTAM/ANUTO
SH
.L/KCVNWWZ
1RAJ/SAKSHAMCHD .R/1CHD .R/CKIN 0HB0KG5PAX
.R/DOCS
HK1/P/IND/4343/IND/20JAN20/M/20JAN50/RAJ/SAKSHAM
.L/KCVNWWZ
1SINGH/RAJVEERM .R/CKIN 0HB0KG5PAX
.R/DOCS
HK1/P/IND/2323/IND/20JAN10/M/20JAN50/SINGH/RAJVEER
.R/CKIN CHILD 12 TO 15YRS NO EXIT ROW .L/KCVNWWZ
1SRIVASTAV/ANURAGMR .R/CKIN 0HB0KG5PAX
.R/CKIN AMBER UNCHECKED
.R/CKIN CHILD 12 TO 15YRS NO EXIT ROW .L/KCVNWWZ
1YASHIKA/YASHIKAMR .R/CKIN 0HB0KG5PAX
.R/DOCS
HK1/P/IND/323/IND/20JAN10/F/20JAN50/YASHIKA/YASHIKA
.R/CKIN CHILD 12 TO 15YRS NO EXIT ROW .L/KCVNWWZ
ENDPNL
```

After PNL Change

```
PNL
EZY2289/10FEB LGW PART1
-AMS5Y
1GAUTAM/ANUTOSHMR .R/CKIN 0HB0KG5PAX
.R/DOCS
HK1/P/IND/3232/IND/20JAN10/M/20JAN50/GAUTAM/ANUTO
SH
.L/KCVNWWZ
1RAJ/SAKSHAMCHD .R/1CHD .R/CKIN 0HB0KG5PAX
.R/DOCS
HK1/P/IND/4343/IND/20JAN20/M/20JAN50/RAJ/SAKSHAM
.L/KCVNWWZ
1SINGH/RAJVEERM .R/CKIN 0HB0KG5PAX
.R/DOCS
HK1/P/IND/2323/IND/20JAN10/M/20JAN50/SINGH/RAJVEER
.R/CKIN CHILD 12 TO 15YRS NO EXIT ROW .L/KCVNWWZ
1SRIVASTAV/ANURAGMR .R/CKIN 0HB0KG5PAX
.R/CKIN AMBER UNCHECKED
.R/CKIN CHILD 12 TO 15YRS NO EXIT ROW .L/KCVNWWZ
1YASHIKA/YASHIKAMISS .R/CKIN 0HB0KG5PAX
.R/DOCS
HK1/P/IND/323/IND/20JAN10/F/20JAN50/YASHIKA/YASHIKA
.R/CKIN CHILD 12 TO 15YRS NO EXIT ROW .L/KCVNWWZ
ENDPNL
```

Flight Closure report:

Example booking with 5 passengers: 1 adult and 4 children.

Out of the 4 children, 1 child is below 12, so they remain classified as CHD. The remaining 3 children are aged 12 or above, so they are converted to adults based on travel document gender 1 is counted as an adult female and 2 are counted as adult males.

Before change Flight Closure report:

```

easyJet Airlines
Flight Close Out Report
Flight for : 10-Feb-26 EZY2289 Status :CF Dep. LGW 22:00 Arv. AMS 23:00

Flight Mode: AS
-----
PASSENGER TOTALS
Booked          -      5      Airport Checked-In -      0
No Show        -      5      STS Checked-In    -      0
Jumpseat       -      0      Expected          -      0
Security Accepted/Refused
                /Unknown -      0/0/0
                Boarded   -      0
-----
      Booked  Checked in  Seats Allocated  Boarded  Difference
-----
Male      4          0          0          0          0
Female    0          0          0          0          0
Child     1          0          0          0          0
Infant    0          0          0          0          0
-----
Totals    5          0          0          0          0
(D) scroll down (EX) to quit:
    
```

After change Flight Closure report:

```

easyJet Airlines
Flight Close Out Report
Flight for : 10-Feb-26 EZY2289 Status :CF Dep. LGW 22:00 Arv. AMS 23:00

Flight Mode: AS
-----
PASSENGER TOTALS
Booked          -      5      Airport Checked-In -      0
No Show        -      5      STS Checked-In    -      0
Jumpseat       -      0      Expected          -      0
Security Accepted/Refused
                /Unknown -      0/0/0
                Boarded   -      0
-----
      Booked  Checked in  Seats Allocated  Boarded  Difference
-----
Male      3          0          0          0          0
Female    1          0          0          0          0
Child     1          0          0          0          0
Infant    0          0          0          0          0
-----
Totals    5          0          0          0          0
(D) scroll down (EX) to quit:
    
```