

MESSAGE OF THE MONTH – SEPTEMBER 2025

GO SAFE

WITH ELECTRIC MOBILITY AIDS (EMA'S)

We expect to see an increase in Electric Mobility Aids (EMA's) travel across the network in September and October, always remember the EMA golden rules:

1. Complete the EMA loading form – The customer **MUST NOT** sign it
2. Load EMA's in a separate netted compartment away from other baggage and loose items – MAX 2 EMA's per section
3. Secure EMA's in an upright position using the appropriate tie down points (not net clip rings)
4. Ensure the load is correctly accounted for on LIRF & LFC
5. Inhibit electrical circuits following instructions on the EMA loading form
6. Test the device is de-activated before loading by pressing the drive button or throttle to see if it moves
7. Always raise a GSR for damaged EMA's



Did you Know?

Most batteries, including lithium-ion, can travel whilst attached to the EMA, provided that the battery is securely attached, the EMA is turned off and it is protected from inadvertent activation. When the battery is attached there is no Wh Limit

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