

MESSAGE OF THE MONTH

GO SAFE

When working in high temperatures

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Staff and Customer Welfare

- You should:
 - Stay hydrated and have plenty of water breaks
 - Wear adequate sun protection (e.g. sunscreen, hats, sunglasses)
 - Avoid excessive UV exposure
 - Look after yourself and others!
- Always manage boarding times effectively to ensure customers are not waiting in hot waiting areas, stairwells and air bridges

Hot Cabins

- Ensure air-conditioning is connected to aircraft (if available) in a timely manner
- Flight Crew must be advised to turn off APU before ACU can be switched on as this could cause damage to the aircraft
- If the aircraft has a departure slot, an inoperative APU and no pre-conditioned air provision, Flight Crew should initially seek push and hold or remote holding. If this is not available, steps may remain attached and doors open to allow for adequate airflow

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