

OPERATIONAL MEMO

Memo #	OM196
Title	Flexi fare name change to Inclusive Plus
Date of issue	3 rd June 2025
Written by	Diana Stevens
Reviewed by	Customer Operations Team

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Reason for Issue

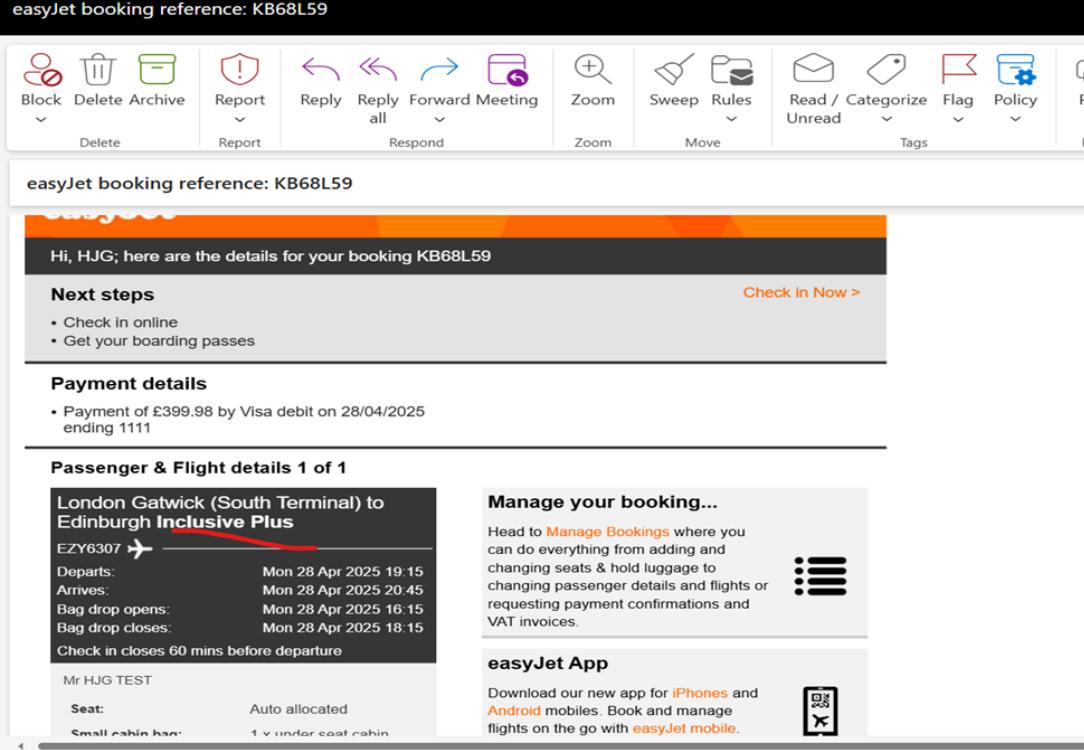
To advise all airports that the name Flexi Fare has now changed to Inclusive Plus. There are no other changes to the product.

Details

The change of name will not impact what the customer will receive as part of the product.

Below are examples the customers confirmation email and the web and app boarding passes as they will now include:

easyJet booking reference: KB68L59



easyJet booking reference: KB68L59

Hi, HJG; here are the details for your booking KB68L59

Next steps

- Check in online
- Get your boarding passes

[Check in Now >](#)

Payment details

- Payment of £399.98 by Visa debit on 28/04/2025 ending 1111

Passenger & Flight details 1 of 1

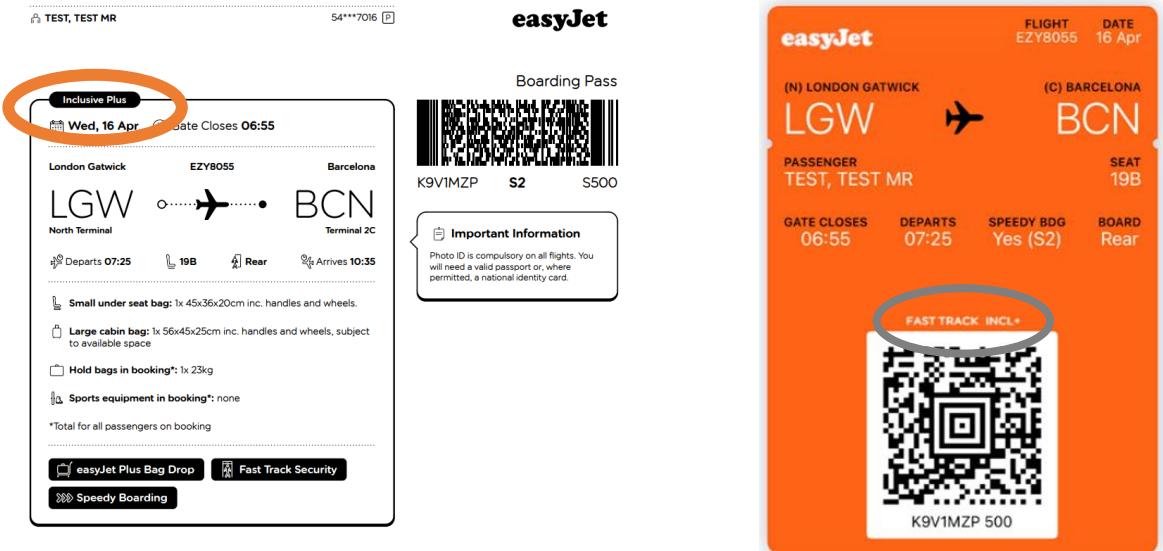
London Gatwick (South Terminal) to Edinburgh Inclusive Plus	
EZY6307 →	
Departs:	Mon 28 Apr 2025 19:15
Arrives:	Mon 28 Apr 2025 20:45
Bag drop opens:	Mon 28 Apr 2025 16:15
Bag drop closes:	Mon 28 Apr 2025 18:15
Check in closes 60 mins before departure	
Mr HJG TEST	
Seat:	Auto allocated
Small cabin bag:	1 x under seat cabin

Manage your booking...

Head to [Manage Bookings](#) where you can do everything from adding and changing seats & hold luggage to changing passenger details and flights or requesting payment confirmations and VAT invoices.

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This is what can be seen in e-Res when changing the fare class:

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ej-preprod2-vt100-ext-nlb-4f0ea3c476beb94d.elb.eu-west-1.amazonaws.com
File Edit Options Send Receive Window Help

EZY6307 (28 APR 25 LGWEDI) departs from London Gatwick - South
SVC+01 250428 02 2959 FPP INCLUSIVE PLUS PRE-PAY VOUCHER .00
SVC+02 250428 00 2959 LUG NEW BAG CHARGE - WEB/CALL SALES .00
SVC+03 250428 01 2959 FPP INCLUSIVE PLUS PRE-PAY VOUCHER .00

Fare: 385.98 Tax: 14.00 Fees: .00 Ext Products: .00 Exp: .00
Grand Total: 399.98 GBP

Maximum no. of Bags/SE/Weight allowed for LGWEDI 6307 28APR25: 2Bags,0SE,46kgs

      Total-cost      Payments      Balance
GBP :        399.98        399.98        0.00
-----
mod:        0.00        0.00        0.00
Names:02
01.TEST/HJG MR 02.TEST/DFG MS

(MD) scroll down
KB68L59>ht

You have set inclusive plus fares mode.
Please ignore the booking and retry for SS easyJet holidays fares.
KB68L59>[REDACTED]

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