

	MEMO Subject: Updated DBC amounts	REG No: 11/ONPS/2024 Rev: 1.0
		EFFECTIVE DATE: 15.07.2024

TO: Ground Service Providers & Station Managers
FROM: Ground Operations Bureau
ISSUE DATE: 12.07.2024
REG: 11/ONPS/2024
REVISION: 1.0
SUBJECT: Updated DBC amounts

Dear Ground Service Providers,

In the table below, we provide the **updated DBC amounts**. Please be aware of the changes made.

DBC AMOUNTS:

Flight distance	Deviation to reach final destination	Compensation (cash value)
Less than 932 miles	Less than 2 hours	EUR 125
	More than 2 hours	EUR 250
933 – 2175 miles	Less than 3 hours	EUR 200
	More than 3 hours	EUR 400
More than 933 miles (within EU)	Less than 3 hours	EUR 200
	More than 3 hours	EUR 400
More than 2176 miles (except flights within EU)	Less than 4 hours	EUR 300
	More than 4 hours	EUR 600
For flights from USA	Regardless of the time delay	USD 650

Thank you for your cooperation and attention to this matter.

Best regards,
 Ground Operations Bureau

Revision list:

Rev. No.	Effectivity	Reason
1.0	15.07.2024	New document

Risk acceptance:

CURRENT RISK INDEX <u>before</u> change	PROJECTED RISK INDEX <u>after</u> change	ACCEPTANCE AUTHORITY (includes acceptance of Risk)	
CRITICAL	CRITICAL	Name	Sebastian Jadczyk
SERIOUS	SERIOUS	Position	Ground Operation Nominated Person
MODERATE	MODERATE	Signature	e-mail approval
LOW	LOW	Date	12.07.2024

Approval notice:

	Name	Function	Date
Prepared by:	Julia Banaszek	Safety and Procedures Section	12.07.2024
Checked by:	Bernadetta Podskrobko	Ground Ops Safety and Procedures Manager	12.07.2024
Approved by:	Sebastian Jadczyk	Ground Operations Nominated Person	12.07.2024

Source: GHM 42 p. 5.12.7.1