

TO: Ground Service Providers & Station Managers
FROM: Ground Operations Bureau
ISSUE DATE: 12.07.2024
REG: 11/ONPS/2024
REVISION: 1.0
SUBJECT: Updated DBC amounts

Dear Ground Service Providers,

In the table below, we provide the **updated DBC amounts**. Please be aware of the changes made.

DBC AMOUNTS:

Flight distance	Deviation to reach final destination	Compensation (cash value)
Less than 932 miles	Less than 2 hours	EUR 125
	More than 2 hours	EUR 250
933 – 2175 miles	Less than 3 hours	EUR 200
	More than 3 hours	EUR 400
More than 933 miles (within EU)	Less than 3 hours	EUR 200
	More than 3 hours	EUR 400
More than 2176 miles (except flights within EU)	Less than 4 hours	EUR 300
	More than 4 hours	EUR 600
For flights from USA	Regardless of the time delay	USD 650

Thank you for your cooperation and attention to this matter.

Best regards,
Ground Operations Bureau

Revision list:

Rev. No.	Effectivity	Reason
1.0	15.07.2024	New document

Risk acceptance:

CURRENT RISK INDEX <u>before</u> change		PROJECTED RISK INDEX <u>after</u> change		ACCEPTANCE AUTHORITY (includes acceptance of Risk)	
CRITICAL		CRITICAL		Name	Sebastian Jadczak
SERIOUS		SERIOUS		Position	Ground Operation Nominated Person
MODERATE	X	MODERATE		Signature	e-mail approval
LOW		LOW	X	Date	12.07.2024

Approval notice:

Prepared by:	Name	Function	Date
Prepared by:	Julia Banaszek	Safety and Procedures Section	12.07.2024
Checked by:	Bernadetta Podskrobko	Ground Ops Safety and Procedures Manager	12.07.2024
Approved by:	Sebastian Jadczak	Ground Operations Nominated Person	12.07.2024

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