

## Topic: INAD acceptance on Pegasus

Dear All

Please note, Pegasus Airlines does not transport INADs from other carriers. Should the police approach you at the Check In / Gate requesting a boarding pass for a passenger who became an INAD from a different airline, do not accept!

To give you an example:

A couple of days ago a passenger arrived to Frankfurt with Qatar Airways. This passenger had no visa to Germany, so he was not allowed to enter Germany. When a passenger arrives to a country with a flight and they do not have the proper documentation to allow them to enter the country, we talk about INADs.

The police met the passenger to arrange return ticket so he can leave Germany. The earliest option was with Pegasus Airlines, so the ticket was arranged for our flight.

Then the police showed up at our check in counter and requested the boarding pass for the passenger.

In this case, when the INAD is not because Pegasus Airlines carrying the passenger to Germany without the rightful documentation, we are not allowed to accept the passenger.

Although the police is informed and aware that Pegasus Airlines does not accept INAD from other airlines, they will still try it... Should they not understand your reasoning not accepting the INAD, please call the supervisor for support.

Thank you!