



LOCAL NOTIFICATION FORM

Airport Name: Frankfurt Airport

IATA Code: FRA

City / Country: Frankfurt / Germany

Name / Job Title / Function	Contact
	M = Mobile phone H = Private phone (home) O = Extension / direct number work place at office F = Fax work place at office E = E-Mail S = SITA Address

Pegasus Airlines Operations Control Center Office (HQ)	M: +90 535 045 64 48 (only emergency) H: N/A O: +90 216 560 7264 F: +90 216 560 7084 E: occdutychief@flypgs.com S: ISTOWPC
Pegasus Airlines Guest Control Center (HQ)	M: +90 533 7161308 H: N/A O: +90 216 5607205 F: +90 216 5607076 E: guestcontrol@flypgs.com S: N/A



LOCAL NOTIFICATION FORM

Required Contacts At Station

If there isn't any responsible of Pegasus Airlines at the station, this section will be filled and updated by handling companies.

Emergency Manager Name: Norbert Rakoczi	M: +49 175 6042572 H: N/A O: N/A F: N/A E: Norbert.Rakoczi@dhs.aero S: N/A
Deputy Emergency Manager Name: Laura Schnitger	M: +49 157 85870348 H: N/A O: N/A F: N/A E: Laura.Schnitger@dhs.aero S: N/A
Emergency Coordinator Name: Supervisor on duty	M: +49 175 6050863 H: N/A O: N/A F: N/A E: FRA-Passage@dhs.aero S: N/A
Deputy Emergency Coordinator Name: Duty:	M: H: O: F: E: S:



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Required Contacts in Handling Agent

Station Manager Name: Norbert Rakoczi	M: +49 175 6042572 H: N/A O: N/A F: N/A E: Norbert.Rakoczi@dhs.aero S: N/A
Field Representative Name: Supervisor on duty	M: +49 175 6050863 H: N/A O: N/A F: N/A E: FRA-Passage@dhs.aero S: N/A
Airline Coordinator Name: Supervisor on duty	M: +49 175 6050863 H: N/A O: N/A F: N/A E: FRA-Passage@dhs.aero S: N/A
Pax Care Coordinator Name: Passenger Services Manager	M: +49 151 66995555 H: N/A O: N/A F: N/A E: Elena.Dimitrieska@dhs.aero S: N/A
Authority Coordinator Name: ERIC - Emergency Response and Information Center (ERIC Activation: SLS)	M: N/A H: N/A O: +49 69 690 74561 (after activation) F: N/A E: N/A S: N/A



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Required Contacts In Other Parties

CONTACT	NAME	PHONE	FAX
DGCA	N/A	N/A	N/A
ATC MANAGER	German Air Traffic Control, (supervisor)	+49 69 6380 95125	N/A
ATC CONTROLLER	German Air Traffic Control, (supervisor)	+49 69 6380 95125	N/A
SEARCH & RESCUE	To be announced by authorities with coordination by Hessen Police.	N/A	N/A
AIRPORT AUTHORITY	ERIC	+49 69 690 74561 (after activation)	N/A
AIRPORT SECURITY	Airport Security	+49 69 690 66541	N/A
HANDLING AGENT	Laura Schnitger	+49 157 85870348	N/A
POLICE STATION / IMMIGRATION	Border Control	+49 69 690 33331	N/A
FIRE STATION	Fire Department	+49 69 690 112	N/A
COMPANY DOCTOR	Medical Center	+49 69 690 66767	N/A
HOSPITAL 1	Universitätsklinikum Frankfurt	+49 69 63010	N/A
CUSTOMS	German Customs Frankfurt Airport	+49 69 690 20500	N/A
PHOTOGRAPHER	To be announced by the airline.	N/A	N/A
HEALTH AUTHORITY	ERIC	+49 69 690 74561 (after activation)	N/A
HOSPITAL 2	Klinikum Frankfurt Höchst	+49 69 31060	N/A

Date: 04.03.2026

Filled By: Norbert Rakoczi