



TO : Chief Flight Operations Office, Senior Vice Presidency - Cabin Operations, Senior Vice Presidency - Ground Operations

FROM : Aviation Security Group Management

ISSUE DATE : 17.12.2025

SUBJECT : Carriage of Potentially Disruptive Passengers

Dear Colleagues,

According to Pegasus Airlines Security and Safety policies and risk assessments, the maximum number of INAD, Deportee and Persons in Lawful Custody are as the following.

| | Maximum Number | Escorted |
|--------------------------------------|---|---|
| Pegasus Airlines Own INAD | Maximum 21 INAD | According to INAD's Behaviour Minimum 2 Escorts per INAD |
| Other Airlines INAD | Not Accepted | Not Accepted |
| DEPA (Deportee Accompanied) | Maximum 4 DEPA (*Security Department pre-approval is required at least 24 hours prior to the scheduled flight.) | Minimum 2 Escorts per DEPA |
| DEPU (Deportee Unaccompanied) | Not Accepted | Not Accepted |
| Persons in Lawful Custody | Maximum 4 Persons (*Security Department pre-approval is required at least 24 hours prior to the scheduled flight.) | Minimum 2 Escorts per Person |

We would like to remind you Security SSR Codes in use as below.

Systems:

- DCS & Smart Cabin

SSR Codes:

- INAD: Unescorted INAD Passenger
- ENAD: Escorted INAD Passenger.
- DEPA: Escorted Deportee Passenger
- PRSN: Person in Lawful Custody
- ESCR: Escort Agent (for ENAD, DEPA or PRSN)

Note:

- During check-in process of Potentially Disruptive Passengers, the Guest Services Agent ensures that the form PG-GU-FR-011 - Potentially Disruptive Passenger Information Form is completed and seats at the rear of the aircraft, away from doors and over wing exits are allocated.
- With this form, Guest Services Agent shall notify the Senior Cabin Crew via Crew Information Sheet before boarding, and passengers and escorts shall be pre-boarded with the Pilot-in-Command's approval.
- Personnel from contracted security service provider are assigned as escorts on our flights. The planification and coordination of escort passengers who will participate to a flight are carried out by the Security Management.
- In case of ENAD passenger removal from foreign countries, the assigned escorts are waiting inside the aircraft with the Cabin Crew for the delivery of ENAD passenger by the Border Police.

-  A person expelled from a country, who has bought his own ticket and willing to return is considered as DEPU passenger and shall not be accepted.
-  Persons in Lawful Custody and Prisoners with Special Permit are different categories of passengers.
-  A Passenger in Lawful Custody is a person subject to juridical proceedings who is transferred with escort agents.
-  A Prisoner with Special Permit is a person who is in custody and who travels with a permit for good behaviour. S/he does not have National ID Card and is not subject to Additional Security Implementation.

Wish you a Secure and Safe Flight.
Aviation Security Department