



TO : ALL STATIONS
FROM : GROUND OPERATIONS

Dear Partners,

In principle, dangerous goods are forbidden to be carried by passengers and crew, except as otherwise provided in **PG-YE-BK-001** GROUND OPERATIONS TRAINING DANGEROUS GOODS HANDLING RULES and in line with Pegasus Airlines procedures.

(Pls see for details GOM 2.7.2.1 and 2.7.2.2)

During passenger baggage acceptance, handling agents at the check-in counter and boarding area must inform passengers about prohibited Dangerous Goods that are not allowed in their baggage.

The PG-GU-BK-008 PROHIBITED ITEMS IN CABIN AND HOLD BAGGAGE information card must be kept at the Airport Ticket Sales Office, Check-in Counters, and Boarding Gates.

If a passenger's baggage does not comply with the airline's baggage regulations, the airline reserves the right to refuse acceptance of the baggage for transport.

Guest Control Center

For Passenger related issues like as Dangerous Goods carried by passenger, in case of any doubt or when required to have quick assistance, you can contact authorized staff of GCC via;

- E-mail : guestcontrol@flypgs.com
- Ops Tel : +90 216 560 72 06 , +90 216 560 74 55

WCS-Turkey

For Dangerous Goods carriage as CARGO, in case of any doubt or when required to have quick assistance, especially in operational uncertainties, you can contact authorized staff of the CARGO

Department via:

- E-mail : opspgs@wcs-turkey.com
- GSM : +90 549 827 53 40