

## Termination of Through Check-in for Separate Bookings (Different PNRs)

TO : ALL STATIONS  
FROM : GROUND OPERATIONS

---

Dear All,

As part of an operational policy change, **through check-in for separate bookings (merging two different PNRs)** will be **fully disabled** in the Departure Control System (DCS) effective from **19 May 2025**.

### Summary of Change:

| Before  | After   |
|---|---|
| Agents could merge separate PNRs to allow through check-in.       | Agents must <b>not</b> merge separate PNRs. Each booking must be handled independently.                             |
| Passenger baggage could be manually combined if PNRs were merged. | Baggage is accepted only for the ticketed sector. The passenger must recheck baggage for their next flight.         |
| Boarding passes for all sectors were issued together.             | Boarding pass is issued <b>only for the first flight</b> . The passenger must check in again for their next flight. |

### Operational Instructions:

- Do **not** merge different PNRs during check-in.
- Check-in **only** for the presented ticket and sector (i.e., the flight departing from the airport where the passenger is physically present).
- Baggage must **not** be through-tagged if bookings are under separate PNRs.
- Passengers must **reclaim and recheck** their baggage at the transit airport for the next flight.
- If the passenger is traveling on two different PNRs (e.g., DUS–SAW in one PNR and SAW–DXB in another), **the applicable travel documentation and entry rules must be checked based on the arrival country of the first sector** (e.g., **Türkiye**).
- If a passenger requests check-in for a subsequent flight under a separate PNR, **the check-in agent must inform the passenger that this is no longer permitted and that they are required to complete a separate check-in at the transfer airport**.
- All relevant personnel (agents, supervisors, load controllers) must be briefed and trained prior to the effective date.

This policy is being implemented to prevent baggage mishandling, reduce connection-related delays, and maintain compliance with international regulatory standards.

For further questions, please contact: [dcsgroup@flypgs.com](mailto:dcsgroup@flypgs.com)

**Ground Operations Department**  
**Pegasus Airlines**