

SIL Issue 02/2024

Effective from 21.10.2024

Dear Partners,

Please be informed about updated DAA procedure and tags for passengers carrying baby strollers and/or wheelchairs to the gates. While adapting to updated procedure, we kindly ask to use existing tags in stock until they are depleted.

The following DAA procedure applies to baby strollers and wheelchairs only:

- DAA items shall be registered in departure control system (DCS) as special baggage;
- Each DAA item shall be tagged with both, a regular baggage tag and DAA tag indicating that the item is part of a DAA service;
- DAA information shall be noted on Load Message (LDM) under SI remark.

