

AIRBALTIC EMERGENCY RESPONSE CONTACTS

UPDATED : 30/05/2024



	OPERATIONS CONTROL	HQ COMMAND CENTER	FAMILY ASSISTANCE
Description	Any ERO situation shall be reported to:	Location of airline's corporate response	Main contact for Care / Assist Team
Location	OCC Operations Control Center	Emergency Response Center	Emergency Response Center
24/7	+ 371 67207206	+ 371 67207660 (when ERO is activated)	+371 66904793 (when ERO is activated)
Position	Duty Supervisor	Emergency Director	Special Assistance Team Coordinator
Mobile Phone	+371 29113413		
E-mail	opscontrol@airbaltic.com	erc@airbaltic.com	erc@airbaltic.com
Telex	RIXOPBT	RIXOPBT	

	EMERGENCY RESPONSE	CORPORATE COMMUNICATIONS	SECURITY
Description	Administrative contact ERO procedures	Contact for press releases & media info	Primary Corporate Security contact
Location	Security & Emergency Response Div.	Corporate Communications office	Security & Emergency Response Div.
24/7	Marika Priede	1. Daniela Bergmane 2. Alise Bethere	Kaspars Rencis
Position	Emergency Response Coordinator	1. International Communication Repr. 2. SVP Corporate Communications	Head of Security & Emergency Resp.
Office Phone	+371 66904854	+371 67207183 (when ERO is activated)	+371 67788412
Mobile Phone	+371 26166100	1. +371 22334866 2. +371 29656608	+371 26517373
E-mail	mpi@airbaltic.com	1. nrg@airbaltic.com 2. bda@airbaltic.com 3. pr@airbaltic.com	security@airbaltic.com