

SAFE AIRCRAFT HANDLING PRACTICES

Fueling/Defueling with Passengers on Board

- Fueling is considered as started when fuel hose is connected to the aircraft and finished when disconnected.
- Depending on local procedures and regulations, fueling supervision is performed by:
 - the aircraft loading supervisor
 - flight coordinator or
 - the maintenance personnel or other qualified staff
- A two-way communication shall be established by the aircraft's inter-communication system or by using marshalling signals between fueling supervisor and flight crewmember in the flight deck and must remain available throughout the entire fueling process until the fuel hose has been disconnected.
- Keep designated escape exits clear. An escape exit may either be a bridge into a terminal building, a cabin door or a passenger stair truck positioned on an open cabin door.
- Ensure that all areas on stand below designated escape exits are kept free of any equipment and vehicles which would impede the deployment of an escape slide.
- Fueling supervisor shall notify the flight crew or other qualified personnel onboard the aircraft when a hazardous condition or situation has been determined to exist.

For full procedure please refer to BT GOM chapter 3.2.3

