

## Amadeus Altéa Departure Control - Customer Management

## To add special baggage

1. Retrieve the passenger in DCS. Add bag (F11) or choose "Yes" in the drop-down list under the question "Customer has bags?" and press accept

PDT Customer Identification > Customer Acceptance

BT311 22FEB RIX → TLL Tallinn Lennart Meri Acceptance Open STD: 07:25 Gate: None Boarding: 06:55

Customer Bkg Tkt Cabin Sec Seat Accept Baggage Info

1 BOOKING Test BT311 22FEB RIX-TLL Y(Y) 001

Select Customer(s) for Acceptance: 1

Enter seat preference (if required). Enter bag details afterwards.

Customer has bags? Yes

Comments out of RIX

Advanced Options [F2] Accept Back

2. Choose "Yes" in the drop-down list under the question "Is this a special bag?"

PDT Customer Identification > Customer Acceptance > Acceptance Information Add Bag

BT311 22FEB RIX → TLL Tallinn Lennart Meri Acceptance Open STD: 07:25 Gate: None Boarding: 06:55

Customer Bkg Tkt Cabin Sec Seat Accept Baggage Info

1 BOOKING Test BT311 22FEB RIX-TLL Y(Y) 001 15D ✓

Select Customer(s): 1

Enter baggage weight for next piece.

Additional Hold Baggage: 1 / 10 KG

Is this a special bag? Yes

If applicable, enter details for each bag.

Tag Number	Wt	From	To	Acc	Class	Owner	Tag Type	Info	Spl. Bag
10	10	RIX	TLL	✓		<Select Customer>	Auto		

0 Bags

1 Customer(s) Accepted

Add Special Bag Details Exit

3. Choose the type of special baggage and press Add

1 BOOKING Test  
→ BT311 22FEB RIX-TLL

**i** Enter the data for the special bag(s) to update.

**Special Baggage**

Attribute-Description	Details
AVIH-live animal	
BIKE-bike	
BULK-bulky baggage	
INFT-baby trolley	
SPEQ-1st bag - SKI	
SPEQ-1st bag of hockey eq	
SPEQ-2nd bag - SKI	
SPEQ-2nd bag hockey stick	

0 Attributes