

SIL Issue 8/2025 Two Extra Comfort Seats for Passenger

Effective from 17.12.2025

Dear Partners,

To improve the level of passenger comfort on airBaltic flights, airBaltic is introducing new product – two extra comfort seats for the same passenger. These seats must be booked in advance and are available only for passengers travelling in economy class.

Passenger with extra seat shall be accepted at the airport free of charge. Online check-in is not available for these passengers. Since the second extra seat is blocked in the seat map, seat changes are strictly prohibited.

Two comfort extra seats in Amadeus Altea DCS:

1. In the DCS only one extra seat will appear:

| BT617 12DEC RIX → AMS Amsterdam Schiphol Airport | | | | | | | | STD: 07:35 | | |
|--|------------------|-----|-----|-------|-----|------|--------|------------|-----------------|---------------|
| Acceptance Open | | | | | | | | Gate: None | Boarding: 07:05 | Baggage: Open |
| | Customer | Bkg | Tkt | Cabin | Sec | Seat | Accept | Baggage | Info | |
| 1 | SMITH John Mr | | | EXST | | 001 | 7F | ✓ | | |
| 2 | SMITH Extra Seat | | | | | 002 | 7E | ✓ | | |

2. When a passenger has EXST in the PNR, the seatmap must be checked. If a passenger has two extra comfort seats, the second seat will be shown as blocked (Z – blocked for other reason) in the seatmap. Do not change the seats, as it is not possible to unlock this type of the seat in the DCS.



3. The second extra seat will not appear in the passenger list, second extra seat is blocked and will reduce capacity.

| Accepted | | | | |
|----------|---|--------|------|------|
| C | Y | Infant | CBBG | EXST |
| 0 | 1 | 0 | 0 | 1 |
| 0 | 1 | 0 | 0 | 1 |

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|--|----------|--------|----------------|--------------|--|----------|--------|----------------|--------------|--|---------|-----|-------|----------|
| Acceptance Open Codeshare: AC6477, DL7298, KL3090 | | | | | | | | | | | | | | |
| Freesale Codeshare AC6477, DL7298, KL3090 | | | | | | | | | | | | | | |
| Show: Combined Figures | | | | | | | | | | | | | | |
| Aircraft | | | | | | | | | | | | | | |
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