

# SIL Issue 8/2025 Two Extra Comfort Seats for Passenger

Effective from 17.12.2025

Dear Partners,

To improve the level of passenger comfort on airBaltic flights, airBaltic is introducing new product – two extra comfort seats for the same passenger. These seats must be booked in advance and are available only for passengers travelling in economy class.

Passenger with extra seat shall be accepted at the airport free of charge. Online check-in is not available for these passengers. Since the second extra seat is blocked in the seat map, seat changes are strictly prohibited.

## Two comfort extra seats in Amadeus Altea DCS:

1. In the DCS only one extra seat will appear:

BT617 12DEC RIX → AMS Amsterdam Schiphol Airport Acceptance Open										Gate: None		Boarding: 07:05	STD: 07:35	Baggage: Open
	Customer	Bkg	Tkt	Cabin	Sec	Seat	Accept	Baggage	Info					
1	SMITH John Mr			EXST										
	BT617 12DEC RIX-AMS			Y(L)	001	7F	✓							
2	SMITH Extra Seat													
	BT617 12DEC RIX-AMS			Y(L)	002	7E	✓							

2. When a passenger has EXST in the PNR, the seatmap must be checked. If a passenger has two extra comfort seats, the second seat will be shown as blocked (Z – blocked for other reason) in the seatmap. Do not change the seats, as it is not possible to unlock this type of the seat in the DCS.

12DEC RIX → AMS Amsterdam Schiphol Airport Open													
Y	3	4	5	6	7	8	9	10	11	12			
F	R	R	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	R
E	R	R	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	R
D	R	R	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	R
C	R	R	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	R
A	R	R	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	R
	3	4	5	6	7	8	9	10	11	12			

3. The second extra seat will not appear in the passenger list, second extra seat is blocked and will reduce capacity.

Accepted				
C	Y	Infant	CBBG	EXST
0	1	0	0	1
0	1	0	0	1

✈ BT617 12DEC RIX → AMS Amsterdam Schiphol Airport  
Acceptance Open Codeshare: AC6477,DL7298,KL3090

Freesale Codeshare  
AC6477, DL7298, KL3090

Show: Combined Figures ▼

Aircraft

		Config		Cabin Capacity		Infant
	Aircraft	C	Y	C	Y	Quota
RIX-AMS	223	5	140	5	139	10