

SIL Issue 01/2025 Passenger handling

Effective from 15.01.2025

Dear partners,

Please be informed that there is an updated procedure regarding cabin bag acceptance.

At the check-in

Please check passenger cabin bag during the check-in/bag drop to ensure that the weight and size are within the limits – 8kg (55x40x23) for regular bag, if Heavy handbag purchased (SR HAND) – 12kg (55x40x23)

BT153 14JAN RIX → OSL Oslo Gardermoen							STD: 18:25	
Acceptance Open							Gate: None Boarding: 17:55	
Customer		Bkg	Tkt	Cabin	Sec	Seat	Accept Baggage	Info
1	BT153	14JAN	RIX-OSL	Y(K)			Service, CKBG	HAND, FAST, CKFE, PRIO

If 8kg (not more than 13kg) exceeded – 30 EUR heavy handbag (HHB) fee applies and comment in DCS (paid HAND).

If HHB (SR HAND) prepaid in advance but exceeds 13kg – 75 EUR checked in bag fee applies.

At the gate

Cabin bag check before and during the boarding – weight and size (if scales are available) or size only.

30 EUR HHB fee applies to:

- Overweight – the weight of the bag exceeds allowance – 8kg / 12kg (HHB) by more than 1kg.
- Oversize – the size of the bag exceeds the regular dimensions: 55x40x23.
- The number of the bags – 2 and more bags in total. Exception from count:
 - ─ Umbrella
 - ─ Small and light duty free shopping – perfume & cosmetics, chocolate & tea.
 - ─ Photo camera or other small device
 - ─ Fragile items

Passengers who are exempt from payments:

- Business class passengers
- VIP or Executive status for airBaltic Club
- Passengers with infants (till 2 y.o)
- Special categories: passengers with disabilities and their accompanying person
- Deadhead crew

If payment cannot be collected at the gate passenger has to be informed about violations and that baggage does not comply with airBaltic Cabin baggage rules. Passenger can then proceed to the aircraft provided that the baggage fits in the overhead locker.

