



GROUND OPERATIONS

Operative Communication n° 007/2023

“INTERMODALITY PROJECT – FCO CONNECT”

Above the wing / Below the wing

Premise

ITA Airways announces the agreement signed with the Accessrail operator (9B) to launch the offer of intermodal travel connections according to the “air+train” model in cooperation with the major European rail operators (in Italy, Spain, Switzerland, Netherlands, Belgium, UK). ITA Airways offer is therefore enlarged with a multiplicity of destinations served by rail transport and in connection to/from INT/INC destinations operated by ITA Airways.

Accessrail extends its IATA code (9B) to all rail routes defined in the project scope. These are already available in the various GDSs and purchasable by customers on all sales channel already provided for ITA Airways products.

The intermodal itinerary will be sold through a combined connecting ticket.

Two separate boarding passes will always be issued for check-in; ITA Airways will issue the one to board the flight according to Company procedures and standard channels (website, APP, airport check-in counters) while for the boarding pass for the rail route, customer will have to register on the Accessrail website by his/her own and proceed to check in. In case of checked-in baggage, customer will have always to deliver it at the airport check-in counters and pick it up at the airport arrivals area, transferring it to/from the train station by his/her own.

At the moment intermodal project includes all ITA Airways international and intercontinental destinations; domestic destinations are out of scope.

ITA Airways customers will be able to access the intermodal offer and related services by purchasing all available fares except Light Fare.

"FCO CONNECT" _ The intermodal project in connection with ITA Airways flights departing from Rome FCO.

Within the major intermodal project, at Fiumicino airport, starting from April 5th, 2023 and approximately for the next six months (currently until October 28, 2023 but with the possibility of further extension) a trial period will be launched, thanks to the agreement between Aeroporti di Roma and ITA Airways, in order to offer a dedicated check-in service to customers holding an intermodal travel ticket (combined 9B+AZ