



Security Bulletin – 01/2026

Subject: Altea CM – US Contact Tracing and Emergency Contact

Effective: 2 February 2026

Introduction:

The US CDC order that came into effect on 08-Nov-2021, requiring airlines to collect contact information from passengers arriving in the US, has been rescinded effective 21-Nov-2025.

With this update, some contact information will no longer be collected and transmitted to the US CBP/CDC. The main set-up changes are highlighted below.

Procedure:

1. Primary phone number (CTCM) and e-mail address (CTCE) will **no longer** be collected.
2. For US-Nationals and Lawful Permanent Residents (LPRs) destination address will **no longer** be collected
3. For Non-US Residents collection of destination address remains mandatory.

The screenshot displays the ITA Airways Security system interface. The top navigation bar includes 'Customer Identification', 'Customer Acceptance', and 'Travel Information'. The main header shows flight details: AZ610, 28JAN FCO (1) → JFK New York John F Kennedy (1), Gate: None, Boarding: 13:55, STD: 14:55, and Baggage: Open. Below this, a table lists customer information for LEOPARDI Giacomo Mr, including flight number AZ610, date 28JAN, route FCO-JFK, and status Y(Y). A red box highlights the 'Destination Address or Transit Details' section, which includes fields for International Transit (No), Country (USA), Transit/Street Info (312 PARK AVENUE), City (NY), State (NY), and Post Code (85134). Other sections visible include 'Customer Details' (Nationality: ITA, Regulatory Gender: Male, Date of Birth: 25MAY1974, Country of Residence: ITA, Purpose of Visit: Tourist, Onward/Return Ticket: No, Redress Number (USA), Known Traveller Number (USA)), 'Passport (ITA)' (Source: MANUAL, Qualifier: Normal Passport, Feature, Number: Y2314687520, Surname: LEOPARDI, Given Name(s): Giacomo, Issue Country: ITA, Expiry Date: 20FEB2030, Carried: Yes, Multiple Passports: No), and 'Visa' (Qualifier: Visa, Feature). At the bottom, there are buttons for 'Advanced Options [F2]', 'Confirm', 'Skip Customer', and 'Back'.



4. For flights to/from the US and Brazil, it is possible to add **Emergency Contact** information using the dedicated box or otherwise decline it.

Customer Identification > Customer Acceptance > Travel Information

AZ610 28JAN FCO (1) → JFK New York John F Kennedy (1)
Acceptance Pending Gate: None Boarding: 13:55 STD: 14:55 Baggage: Open

Customer	Bkg	Tkt	Cabin	Sec	Seat	Accept	Baggage	Info
1 KENT Clark Mr								
AZ610 28JAN FCO-JFK ✖ Y(Y) ✖ DOCS ✖ ADC ✖ AQO ✖ ESTA								

Select Customer(s): 1 Expand [SF2] 1 of 1 Selected

⚠ The Country of Residence has been changed.

Customer Details

Nationality: USA
Regulatory Gender: Male
Date of Birth: 16MAR1974
Country of Residence: USA
Purpose of Visit: Tourist
Onward/Return Ticket: No
Redress Number (USA):
Known Traveller Number (USA):

Passport (USA)

Source: MANUAL
Qualifier: Normal Passport
Feature:
Number: 466942354
Surname: KENT
Given Name(s): Clark
Issue Country: USA
Expiry Date: 20MAR2031
Carried: Yes
Multiple Passports: No

Visa

Qualifier: Visa
Feature:

Emergency Contact

Declined: No
✖ Name: No
Country: Yes
Phone Number:
Comment:

Document

Document Type: <Select Type>
Feature:
Country:
Number:
Surname: KENT
Given Name(s): Clark
Expiry Date:
Carried: Yes

Advanced Options [F2] Confirm Skip Customer Back