



Ground Ops Safety Alert

ALL INFORMATION CONTAINED IN THIS DOCUMENT ARE CIRCULATED TO IMPROVE SAFETY CULTURE AND AWARENESS

Preventing Securing Unit Load Devices (ULDs)

Always ensure ULD locks are secure and functioning correctly.

Failure to do so can lead to critical safety flight failures.

The potential risks include:

- Hold damage and possible perforation
- Potential loss of flight control due to a shift in the Center of Gravity

During the Loading

- Position the ULD correctly on the aircraft.
- Engage all the required locks according to the aircraft loading system.
- Listen for the positive engagement, sound such as click or firm resistance to confirm that the locks are properly engaged.
- Ensure no locks are partially engaged (a common Cause of failure). As a best practice, always raise locks and stops by hand and never use your feet.

After loading

- Perform a physical check to ensure all locks, stops, and restraints have been correctly raised and secured.
- Confirm restraint compatibility.
- Ensure that all unused locks are raised.
- Double check all locks before closing cargo doors to make sure everything is secure.

Documentation and Safety

- Report any discrepancies for maintenance follow-up immediately if you find an inoperative or damaged lock
- Do not load or dispatch unserviceable locks unless approved by procedures
- Always follow SOP



A ULD is only secure when every required lock is fully engaged, serviceable, and verified.

Never assume a lock is secure without checking.