



## Ground Ops Safety Alert

*ALL INFORMATION CONTAINED IN THIS DOCUMENT ARE CIRCULATED TO IMPROVE SAFETY CULTURE AND AWARENESS*

### Preventing Securing Unit Load Devices (ULDs)

Always ensure ULD locks are secure and functioning correctly.

Failure to do so can lead to critical safety flight failures.

The potential risks include:

- Hold damage and possible perforation
- Potential loss of flight control due to a shift in the Center of Gravity

During the Loading

- Position the ULD correctly on the aircraft.
- Engage all the required locks according to the aircraft loading system.
- Listen for the positive engagement, sound such as click or firm resistance to confirm that the locks are properly engaged.
- Ensure no locks are partially engaged (a common Cause of failure). As a best practice, always raise locks and stops by hand and never use you feet.

After loading

- Perform a physical check to ensure all locks, stops, and restraints have been correctly raised and secured.
- Confirm restraint compatibility.
- Ensure that all unused locks are raised.
- Double check all locks before closing cargo doors to make sure everything is secure.

Documentation and Safety

- Report any discrepancies for maintenance follow-up immediately if you find an inoperative or damaged lock
- Do not load or dispatch unserviceable locks unless approved by procedures
- Always follow SOP



**A ULD is only secure when every required lock is fully engaged, serviceable, and verified.**

**Never assume a lock is secure without checking.**