

DANGEROUS GOODS BULLETIN



INTERNAL MEMO

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Subject: Introduction of Special Load Code **WBX** and SSR Code **WCLX** for Electric Mobility Devices with **Removable Lithium Batteries**

To: All staff- Call Center- Ground Operations, Flight/Cabin Crew

Background

ITA Airways is introducing a new handling code for electric mobility devices and wheelchairs equipped with **Removable Lithium Batteries**.

To ensure proper management, safety, and coordination across departments, the following codes are now standardized and implemented in all relevant systems:

- **SSR Code:** WCLX
- **Special Load Code:** WBX

These codes specifically apply to devices with **Removable Lithium Batteries** that must be transported **in the cabin**, in compliance with IATA regulations.

Purpose of Introducing WCLX/WBX

- ✚ Clearly identify devices/wheelchairs with removable lithium batteries where the battery must be transported in the cabin
- ✚ Improve communication between departments (Reservations, Call Center, Ground Operations, Flight/Cabin Crew)
- ✚ Ensure compliance with safety and handling procedures for dangerous goods
- ✚ Optimize loading and storage processes

Action Required

All involved personnel are requested to:

1. Use the SSR code **WCLX** when entering information for passengers traveling with electric wheelchairs/mobility devices that include removable lithium batteries.
2. Apply the special load code **WBX** in load control and handling documentation as required.
3. Ensure passengers are informed that batteries **must be removed and carried in the cabin**, as per IATA regulations and safety guidelines.
4. Check that the battery details (watt-hour rating, number of batteries) are correctly recorded in the PNR(remarks).
5. Follow updated operational procedures during boarding, check-in, loading, and inflight assistance
6. Continue to use the existing SSR/Special Load Codes **WCLB/WLB** exclusively for devices equipped with **non-removable (permanently installed) lithium batteries**, where the battery remains attached to the device and is transported in the aircraft hold (cargo compartment).

Effective Immediately – 10 Jul 2025

Note: Below is a summary table of SSR/Load codes.

SSR/LOAD CODES AND SPECIAL HANDLING		
SSR/LOAD CODE	DESCRIPTION	OPERATIONAL NOTES
WCMP/WMP	Manual foldable wheelchair	Can be transported in the cabin (if space available) or in the hold
WCBD/WBD	Wheelchair with non-spillable batteries	Battery may remain attached but must be disconnected
WCBW/WBW	Wheelchair with spillable batteries	Battery must be removed if not protected; transport only in the hold
WCLB/WLB	Wheelchair with lithium batteries	Battery may remain installed or be removed
WCLX/WBX (NEW)	Wheelchair with removable lithium batteries (new)	Batteries must be removed and carried in the cabin;

For any questions or operational clarifications, please refer to the latest handling manual HLM/PBM and OMA (The new code is scheduled for inclusion in the upcoming review).

Thank you for your cooperation.